Plan to Take the Bus to a Vaccination Site in Gatineau

Customers using paratransit should contact us at 819-773-2222.
For additional information, go to Paratransit at sto.ca.

The bus is an efficient and safe way to get to a vaccination centre. Use Plani-bus to plan your trip from anywhere to either of the two centres.

A FEW EASY STEPS

1. Specify an origin and a destination:
   - A
   - B
   - Reverse

2. Select the option: 
   - Arrive By

3. Enter the address from which you will depart

4. Enter a vaccination site:
   - 1- Palais des congrès de Gatineau
     50 boulevard Maisonneuve, Gatineau
   - 2- Centre communautaire de Buckingham
     181 rue Joseph, Gatineau

5. Enter the date of your appointment

6. Enter the time of your appointment

7. Obtain your personalized trip.

- For information during your trip in REAL TIME, download the Transit app to your mobile device.

- For THE NEXT STOP TIMES at your stop number, use Infobus:
  1. text message 819778, and enter the stop number in the message;
  2. m.sto.ca mobile site; or
  3. call 819-778-5555.

- For the latest INFORMATION and to receive notifications that will impact your trip, sign up for the newsletters and System-Info alerts.

- To contact CUSTOMER SERVICE, call 819-770-3242.
Fares and Payment Methods

STO offers fares and passes suitable for your situation and needs. For your information, the rate for cash payment is $4. For information about fares and passes

Where to Get Tickets and Passes

1. At any of the 50 points of sale nearest you
   - e-wallet on a non-personalized, transferable and easy to reload Multi card;
   - 1-day, 3-day and 7-day transferable and easy to reload Multi card. They allow unlimited travel for 24, 72 or 168 consecutive hours from its first use; and
   - bus tickets.
2. At any of the four (4) STO service points
   - Monthly pass on a personalized, non-transferable and easy to reload Multi card;
   - e-wallet on a personalized and non-personalized, transferable and easy to reload Multi card;
   - 1-day, 3-day and 7-day transferable and easy to reload Multi cards. They allow unlimited travel for 24, 72 or 168 consecutive hours from its first use; and
   - bus tickets.

Find out more about the Multi card.

Reload your Multi Card

1. At any of the four (4) STO service points.
2. At any of the 50 points of sale nearest you.
3. Online, through the My Profile section of the STO website! When reloading online be sure to do so at least 48 hours before your next trip to give the system time to update your pass.

Using Public Transit During the pandemic

A reminder of the health measures to follow when taking the bus and the precautions introduced throughout the system to protect everyone.

Thank you for using STO!