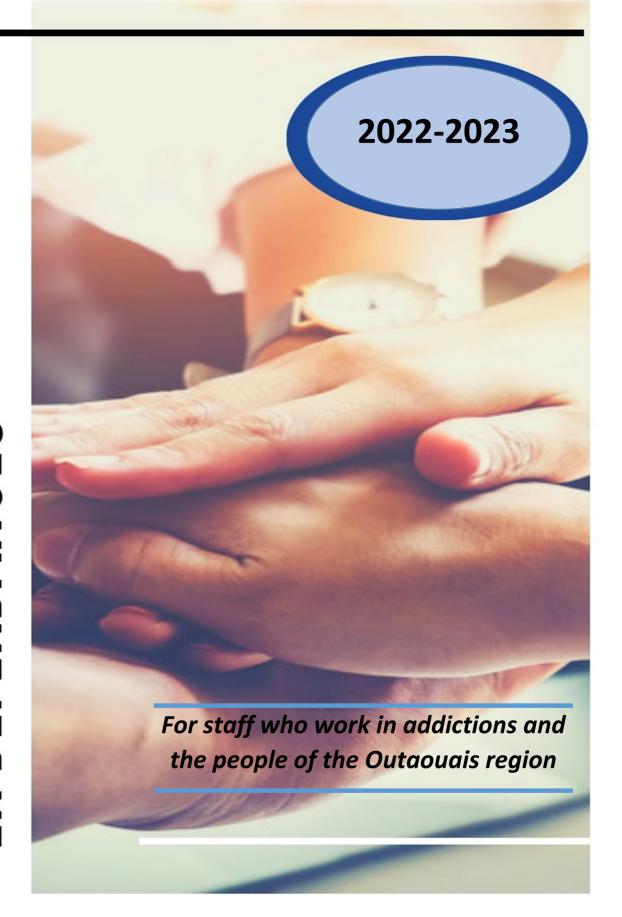
# **RESSOURCES DEPENDANCES**



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#### **Acknowledgements**

We would like to thank everyone who contributed to the revision of the 2022-2023 Addiction Resources Directory. We are proud of this collaboration, which goes towards developing a common vision in addiction prevention for the benefit of the entire population of the Outaouais. This work could not have been done without the generous and sustained participation of the members of the various community organizations, partners, and committees established, including the Comité régional en prévention des dépendances (CRPD), nor without the contribution, in various capacities, of many people who work at the Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais.

Public Health Branch (PHB) of the CISSS of Outaouais

Coordinated by:

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Formatting and editing

Francine Perrault, Administrative Officer – Class 1, PHB, CISSS de l'Outaouais

#### Introduction

#### Prevention at the heart of our actions!

Addiction to alcohol, cannabis and other drugs, tobacco and vaping products, problematic use of the Internet and screens, or gambling, can affect not just the individual, but also their loved ones, their living environment, and society as a whole. In Outaouais, we are aware that addiction is a problem that concerns us all, socially and collectively.

With the collaboration, commitment and contribution of a set of cross-sectoral partners, the Public Health Branch (PHB) of the Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais has taken the responsibility of assuming leadership by promoting the combined efforts of the various players involved by facilitating a regional collaboration, the *Comité régional en prévention des dépendances (CRPD)*. This committee's strength is largely based on the mutual recognition of the expertise of the organizations or partners that compose it, and the involvement and commitment of each one. Knowledge of the addiction prevention and treatment resources available in the region, as well as understanding the role and services offered by each partner, helps to better directing people to the right service, at the right time, provided by the right person. This facilitates resource optimization and the synergistic work of the partners involved in the CRPD, but also of a set of other partners, especially the schools, communities and municipalities in support of their various initiatives.

#### The 2022-2023 Outaouais Addiction Resources Directory is renewed!

The territorial and regional service offerings of community organizations with a mandate in addiction prevention are presented and followed by those pertaining to the addiction treatment services offered at the CISSS de l'Outaouais. To facilitate the search for services and populations served by these organizations or the CISSS de l'Outaouais, a summary table has been added at the beginning of the document.

Two new sections appear in the 2022-2023 Addiction Resources Directory. One pertains to the Information Sources for Staff Who Work in Addictions, which lists such things as organizations, associations, Centers and research groups that provide relevant and current information about addictions, intervention approaches, or training. The other section, called Assistance and Information Resources for the People of the Outaouais, makes it easier to find help when a person has concerns about him/herself or a loved one with respect to an addiction. Along with this section, icons illustrating the various services offered makes it easier to identify them.

This new 2022-2023 Addiction Resources Directory is the outcome of considerable reflection, mobilization and a common desire to prevent addictions in the Outaouais and support anyone affected by addiction to find the help they need.

Public Health Department CISSS de l'Outaouais CRPD

# Service Offerings and Population Served by Community Organizations and the CISSS of Outaouais

		Population cible			Actions								Type de dépendances						
Ressources en dépendances		10-17 ans	18-24 ans	25-64 ans	65 ans et plus	Membres de l'entourage	Promotion	Prévention	Sensibilisation	Intervention	Désimoxication	Évaluation	Analyse de substances	Réduction des méfaits	Akool	San Sou O	Tabac et vapotage	Jeu d'argent et de hasand	utilisation problématique d'internet et des écrans
Territoire du Pontiac																			
Maison des jeunes du Pontiac	×	Т	Т	Т			×	×	х					х	×	×	×	×	×
Le jardin éducatif du Pontiac	×	T	Т	T			×	×	×	×				×	×	×	×	×	×
Territoire de la Vallée-de-la-Gatineau																			
Mani-Jeunes-Maison des jeunes	×	Т	Т	Т			×	×	х	×		х		х	×	×	×	×	×
Jeunesse sans frontières de la Vallée-de-la-Gatineau	×		Т	T			×	×	×	×		×		×	×	×	×	×	×
Territoire de la Vallée-de-la-Lièvre et de la Petite-Nation																			
Prévention C.E.S.A.R (Petite-Nation)	×			T		х	×	х	х	х					×	×	×		×
SOS Contact AL-TO (Vallée-de-la-lièvre)	×		x :	ĸ	×	х	×	×	х	x				×	×	×	×	×	×
Territoire des Collines-de-L'Outaouais																			
Maison des jeunes Le Mashado	×					×	×	×	×	x		×		×	×	×	×		×
Territoire de Gatineau																			
Adojeune Inc.	×		×	Т		х	×	×	х	×				×	×	×	×		×
Région de l'Outaouais									=		=	=							
Organismes communautaires ayant un mandat régional																			
AP.T.A.F.O	,		× :	ĸ	×		×	×	×	×		×		×	х	×	×	×	×
СІРТО	<mark>,</mark>		× :	ĸ	x	×		×	×	×		×	х	×	×	×			
Centre intégré de santé et de services sociaux (CISSS) de l'Outa	ouais																		
Services d'intervention précoce en dépendance		,	x :	ĸ	х			х	х	х		×		×	х	х		×	
ALCOCHOIX+/MES CHOIX-ALCOOL (Services aux adultes)		,	× :	ĸ	×		×	×	×	x		×		×	×				
Programme régional d'évaluation spécialisée (PRÉS) en Dépendance adultes			× :	ĸ	×	×			×	×		×		×	×	×		×	
Réadaptation spécialisée en dépendance-services externes-adultes		,	× :	ĸ	x	x			×	x		×		×	×	×		×	
Clinique Parachute – sevrage en ambulatoire et traitement de la dépendance aux opioïdes		,	× :	ĸ	×				×	х	х	×		×	×	×	х		
Service de réadaptation intensive - Externe Adultes (RIVE)			x :	ĸ	×				×	х		×		×	×	×		×	
service en dépendance avec hébergement - Adultes			x :	ĸ	×				×	х		×		×	×	×	х	×	
Service de réadaptation spécialisée en dépendance - service externe jeunesse	<mark>                                   </mark>		T			х			x	х		x		×	×	×		×	×
Service de réadaptation spécialisée en dépendance - service externe intensif - jeunesse	<mark>,</mark>		×	+					×	x				×	×	×		×	×
mercan - Prancise	11		-	-			-												×

# Icons of services offered by community organizations and the CISSS de l'Outaouais

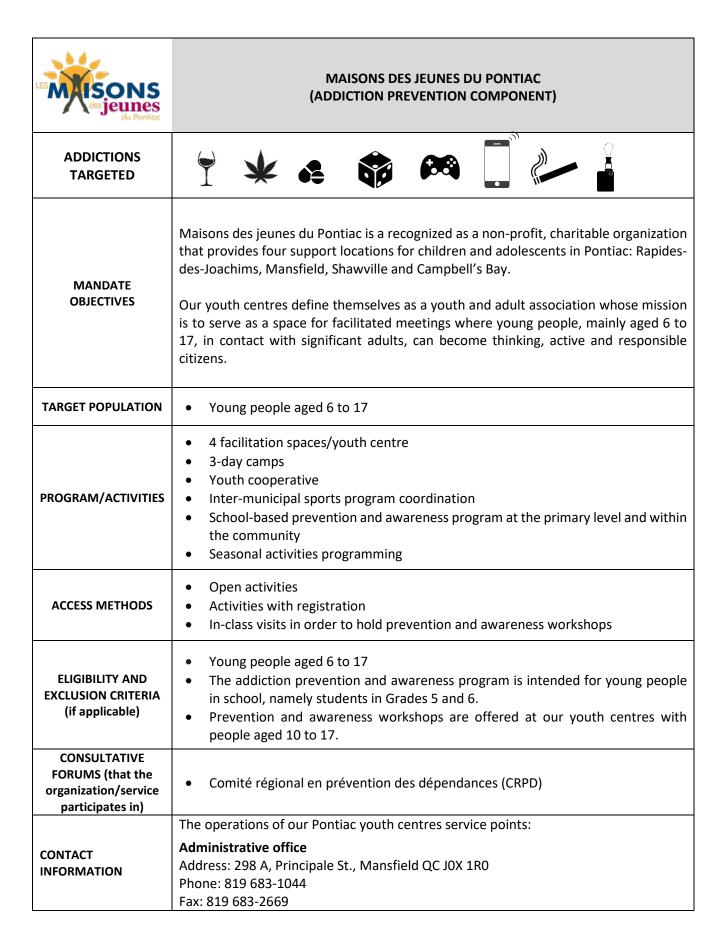
The following icons are intended to quickly identify targeted addictions and services offered by community organizations, as well as those offered by the CISSS de l'Outaouais.

The icons appear in the service offering of organizations carrying out a primary mandate in addiction prevention, in the services offered by the CISSS de l'Outaouais, and in the new section called *Assistance and Information Resources for the People of the Outaouais*.

Ŷ	Alcohol	X	HIV-AIDS
**	Drugs		Injection equipment
	Gambling		Telephone helpline, in person, or by texting
	Internet and screens	FR	Services offered in French
	Tobacco and vaping	ANG	Services offered in English

#### **PONTIAC AREA**





Email: info@mdjpontiac.com

Hours of operation:

• Monday to Friday: 8 a.m. to 4 p.m. General Manager: Stéphane Durocher

Bookkeeper: Mariette Philippe

Coordination team: Désirée Tremblay and Kelsey Daly

#### Points of service:

#### Shawville

Pontiac High School, 455 Maple St., Shawville QC JOX 2Y0

Phone: 819 647-2244

Email: info@mdjpontiac.com

Hours of operation:

• Monday to Friday: 11:30 a.m. to 12:30 p.m.

• Monday to Friday: 3:00 to 8:00 p.m.

Facilitators in charge: Desirée Tremblay and Alyssa Boughner

#### Campbell's Bay

4 Patterson St., Campbell's Bay QC JOX 1K0

Email: info@mdjpontiac.com

Hours of operation:

• Wednesday to Friday: 3:00 to 9:00 p.m. Facilitator in charge: Alyssa Boughner

#### Mansfield

298 A Principale St., Mansfield QC JOX 1R0

Phone: 819 683-1044 Fax: 819 683-2669

Email: info@mdjpontiac.com

Hours of operation:

Monday and Tuesday: 3:30 to 8:30 p.m.
Wednesday and Thursday: 3:30 to 9:00 p.m.

Friday: 3:30 to 10:00 p.m.
Saturday: 1:00 to 10:00 p.m.
Sunday: 1:00 to 5:00 p.m.

Facilitators in charge: Alexie Durocher and Nicolas Durocher

#### Rapides-des-Joachims

54 Église St., Rapides-des-Joachims QC JOX 3M0

Phone: 613 586-2370

Email: info@mdjpontiac.com

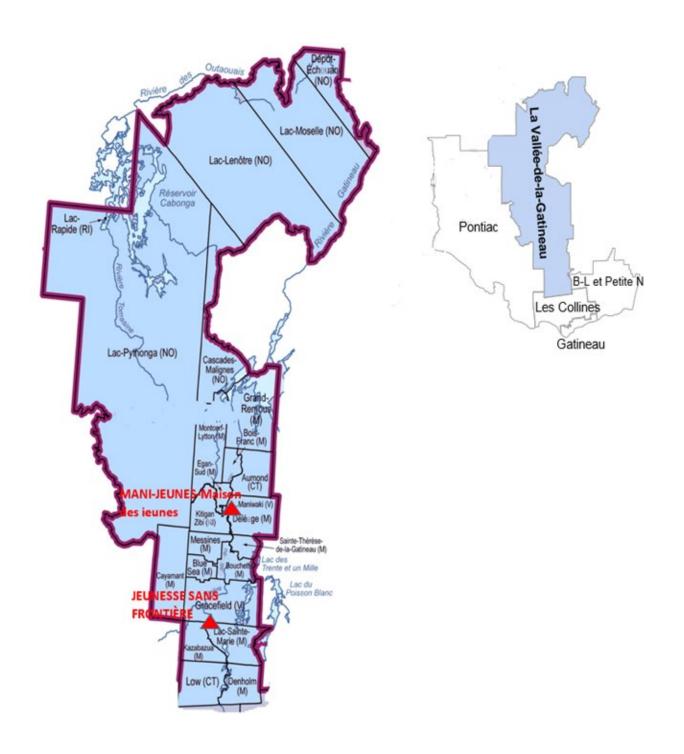
Hours of operation:

• Monday to Thursday: 5:00 to 9:00 p.m.

\*Hours of operation may vary based on time of year and the programming.

THE DUCATIF DU PONTIAC	JARDIN ÉDUCATIF DU PONTIAC (ADDICTION PREVENTION COMPONENT)						
ADDICTIONS TARGETED							
MANDATE OBJECTIVES	The mission of the Jardin éducatif du Pontiac is to provide rehabilitation services to young residents of Pontiac (anglophones and francophones) aged 8 to 17 who are having school, social and family integration and adaptation difficulties. This mission is carried out through rewarding activities with the aim of providing these young people with healthier school, social, and family reintegration. Also, specific addiction awareness and prevention activities have been added to the service offering in schools and during the summer camp.						
TARGET POPULATION	The substance abuse prevention mandate of the Jardin éducatif du Pontiac targets young people aged 8 to 17 who are having school, social, and family integration and adaptation difficulties. The activities are particularly intended to develop young people's personal and social skills, such as their ability to make responsible lifestyle choices and their ability to manage social influences.						
PROGRAM ACTIVITIES	A specific addiction prevention program will be deployed in schools. Also, awareness workshops will be offered as part of the summer camp.						
ACCESS METHODS	<ul> <li>For the summer program, through a referral from the CISSS of Outaouais, the Youth Programs Branch (YPB), schools, or our own workers.</li> <li>For the school programs, primarily through a referral from the schools.</li> <li>Can also be referred by the CISSS of Outaouais or the YPB (less frequent).</li> </ul>						
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Young people aged 8 to 17 who are having school, social, and family integration and adaptation difficulties.</li> <li>Exclusion criteria, on a case-by-case basis, as applicable. (Very rare)</li> </ul>						
CONSULTATIVE FORUMS (that the organization/service participates in)	Comité régional en prévention des dépendances (CRPD)						
CONTACT INFORMATION	3 McCuaig St. – Box 29, Campbell's Bay QC J0X 1K0 Phone: 819-648-5402- email: direction@jepontiac.org						

#### **VALLÉE-DE-LA-GATINEAU AREA**





# MANI-JEUNES – YOUTH CENTRE (ADDICTION PREVENTION COMPONENT)

ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>Youth centre offering addiction prevention workshops.</li> <li>To create passions in young people (alternatives to substance use)</li> <li>To promote health</li> <li>To encourage non-use with a zero-tolerance policy</li> <li>To raise awareness of the services offered in the region pertaining to addictions, and to provide referrals to specialized services</li> </ul>
TARGET POPULATION	Young people aged 11 to 17
PROGRAM ACTIVITIES	<ul> <li>Workshops at the youth centre on preventing addictions / reducing the risk of substance use</li> <li>Activities for Addiction Prevention Week</li> <li>Workshops in elementary and secondary schools with the A.D.O.S. program</li> <li>Awareness and prevention at the youth centre and in schools</li> </ul>
ACCESS METHODS	<ul> <li>Facilitating workshops at the youth centre</li> <li>In-class visits for holding prevention and awareness workshops</li> <li>Service offering sent annually to principals of the Cité étudiante de la Haute-Gatineau (high school) and to elementary schools of the Le Rucher institutions to inform them about the addiction prevention workshops offered</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Young people aged 11 to 17</li> <li>Be a student in a school that receives the prevention program offered by Mani-Jeunes</li> </ul>
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Comité régional en prévention des dépendances (CRPD)</li> <li>Vallée-de-la-Gatineau social development tables</li> <li>Regional committee of the Regroupement des Maisons des Jeunes de l'Outaouais</li> </ul>
CONTACT INFORMATION	86 Roy St., Maniwaki QC J9E 3G9 Phone: 819-449-6609 Email: direction@mani-jeunes.ca



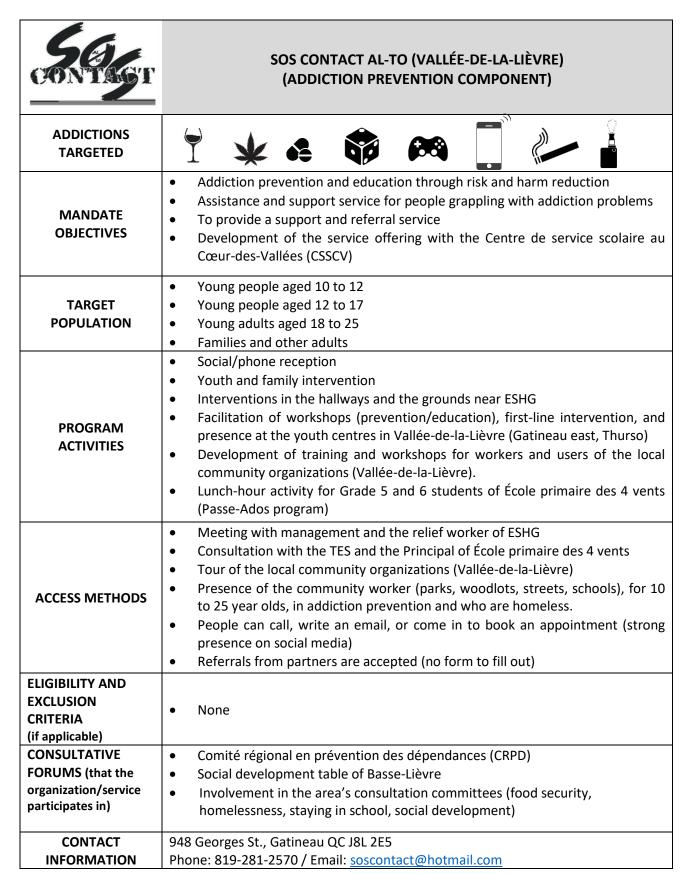
# JEUNESSE SANS FRONTIÈRES DE LA VALLÉE-DE-LA-GATINEAU (ADDICTION PREVENTION COMPONENT)

ADDICTIONS TARGETED	
MANDATE OBJECTIVES	Youth centre offering educational and community involvement programs. Health promotion and addiction prevention services for young people aged 12 to 17 and their parents.
TARGET POPULATION	<ul> <li>Young people aged 12 to 17</li> <li>Young people at risk of or struggling with addiction problems</li> </ul>
PROGRAM ACTIVITIES	<ul> <li>Addiction prevention workshops</li> <li>Addiction prevention week</li> <li>One-on-one support, referrals to specialized services</li> <li>Health promotion and development of personal skills, self-esteem, identity building</li> <li>Awareness and prevention</li> </ul>
ACCESS METHODS	Register at the youth centre
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Young people aged 12 to 17
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Vallée-de-la-Gatineau social development table (addiction and domestic and sexual violence committee)</li> <li>Comité régional en prévention des dépendances (CRPD)</li> </ul>
CONTACT INFORMATION	119 Saint-Joseph St., Gracefield QC J0X 1W0 Phone: 819-463-4030 (youth centre) 819-208-6556 (management) Email: info@jsfvg.com

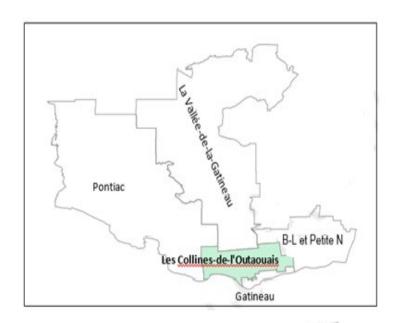
#### LA-VALLÉE-DE-LA-LIÈVRE ET LA PETITE-NATION AREA



PRÉVENTION CESAR ORGANISME X JEUNESSE	PRÉVENTION CÉSAR (PETITE-NATION) (ADDICTION PREVENTION COMPONENT)
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>To organize prevention workshops (Secondary I and II) aimed at developing students' addiction protection factors</li> <li>To decrease their need to resort to using psychoactive substances (PAS), to delay the age of first PAS use</li> <li>To organize workshops at the upper level (Secondary III, IV and V) aimed at developing students' addition protection factors, reducing the risks associated with PAS use</li> <li>To provide first-line intervention (individual and their friends and family)</li> <li>To provide school-based intervention</li> <li>To empower the staff, provide specific training, increase knowledge</li> <li>To support the intervention activities team and raise young people's awareness about certain topics at the youth centres</li> </ul>
TARGET POPULATION	Young people aged 11 to 17
PROGRAM ACTIVITIES	<ul> <li>A.D.O.S Ongoing school-based program on preventing substance abuse and other addictions (Elementary)</li> <li>A.D.O.S Ongoing school-based program on preventing substance abuse and other addictions (Secondary)</li> <li>First-line intervention: Usage assessment, referral, coaching, retention of acquired knowledge</li> <li>School-based intervention: Usage assessment; referral; coaching; monitoring; reflection and discussion following a return from suspension</li> </ul>
ACCESS METHODS	<ul> <li>Call the organization: Prévention CÉSAR (Petite-Nation)</li> <li>Self-referral, referral by a worker or parent</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Be a student in a school that receives the program</li> <li>For first-line intervention: Be a resident of Petite-Nation or referred by a youth service corps (for a teen or a near-teen)</li> <li>For school-based intervention: Enter into an agreement with the organization</li> </ul>
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Governing board of Louis-Joseph Papineau high school</li> <li>Comité régional en prévention des dépendances (CRPD) (Table régionale des organismes en dépendances de l'Outaouais)</li> <li>Social development table of Papineau</li> <li>The AQCID's standing committee on prevention</li> </ul>
CONTACT INFORMATION	168 Jeanne d'Arc St., Papineauville QC JOV 1R0 Phone: 819-308-1010, ext. 103 Email: infotoxico@preventioncesar.ca



COLLINES-DE-L'OUTAOUAIS AREA



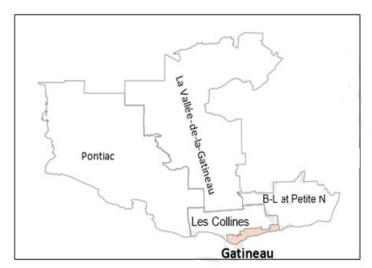


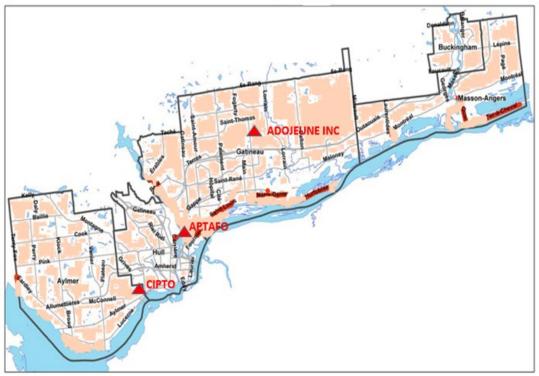


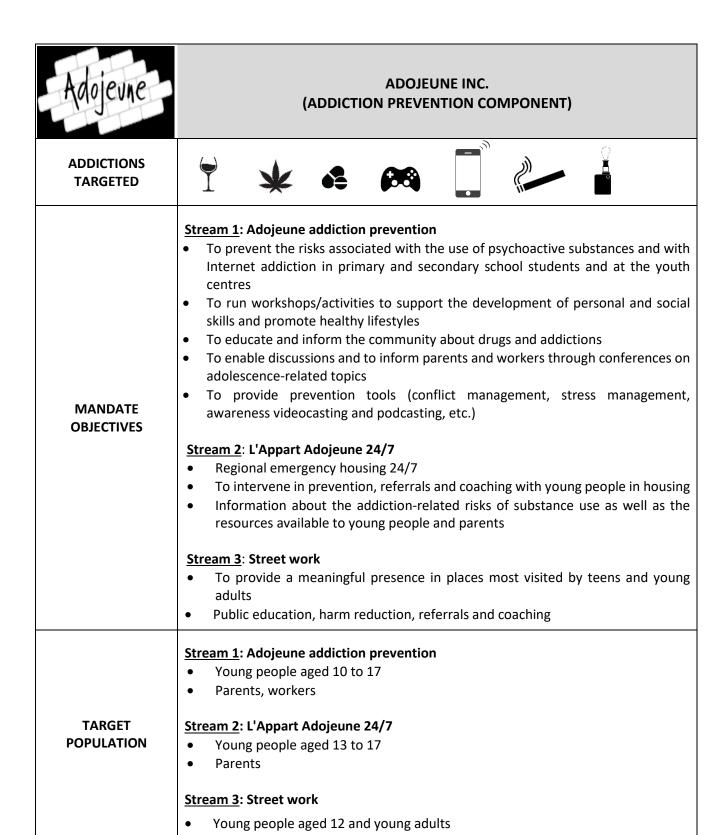
## LE MASHADO YOUTH CENTRE (ADDICTION PREVENTION COMPONENT)

- 21140	
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>To do prevention and awareness-raising with young people about healthy lifestyles</li> <li>To reduce the risks and harms associated with drug, alcohol, tobacco, and vaping use in young people</li> <li>To develop tailored and personalized intervention plans based on young people's needs</li> </ul>
TARGET POPULATION	<ul> <li>Young people aged 12 to 17</li> <li>Children aged 6 to 12 (as needed in primary schools)</li> </ul>
PROGRAM ACTIVITIES	<ul> <li>A.D.O.S program (addiction prevention in schools)</li> <li>Participation and delivery of awareness and prevention workshops/activities about tobacco use, substance abuse, Internet addiction, and bullying</li> <li>Involvement in regional awareness and prevention theme-based weeks and days</li> <li>One-on-one and group interventions with young people</li> <li>Presence of the youth worker at Des Lacs high school</li> </ul>
ACCESS METHODS	The young person must be a member of Le Mashado (free registration)
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Young people aged 6 and 17
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Comité régional en prévention des dépendances (CRPD)</li> <li>Des Lacs table</li> </ul>
CONTACT INFORMATION	8 Optimistes Rd., La Pêche QC JOX 2W0 Phone: 819-456-1100 Email address: prevention.toxico@gmail.com

#### **GATINEAU AREA**







PROGRAM ACTIVITIES	<ul> <li>Stream 1: Adojeune addiction prevention</li> <li>Addiction prevention workshops for Grades 5 and 6, including Internet addiction (Le Grand Chemin) and the Dévelop'Action Program (Action Toxicomanie)</li> <li>Addiction prevention workshops in high schools, including Internet addiction (Le Grand Chemin) and turnkey workshops (Liberté de Choisir)</li> <li>Training of volunteers, interns and workers</li> <li>Conferences/kiosks</li> <li>Other one-time activities, as requested</li> <li>Streams 2 and 3: L'Appart Adojeune 24/7 and Street work</li> <li>Referrals</li> <li>Coaching</li> <li>Family mediation</li> </ul>
ACCESS METHODS	<ul> <li>Stream 1: Adojeune addiction prevention</li> <li>Letter sent annually to principles of the elementary and high schools of the Centre de services scolaires des Draveurs (CSSD) to inform them about the workshops and conferences, followed by a timetable being sent for scheduling workshops</li> <li>Advertising of the events organized by Adojeune via email to the principals, teaching staff, and workers at the CSSD's schools</li> <li>Broadcasting the events among organizations, on our social media and website</li> <li>Stream 2: L'Appart Adojeune 24/7</li> <li>Housing</li> <li>Stream 3: Street work</li> <li>Ties established with the street worker</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Stream 1: Adojeune addiction prevention</li> <li>CSSD elementary schools</li> <li>Public and/or private high schools that request it</li> <li>Be parents/youth workers</li> <li>Stream 2: L'Appart Adojeune 24/7</li> <li>Housed youth and their parents</li> <li>Stream 3: Street work</li> <li>Young people aged 12 to 25 (at risk)</li> </ul>

CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Comité régional en prévention des dépendances (CRPD) and working subcommittee</li> <li>Collectif régional de lutte à l'itinérance en Outaouais (CRIO)</li> <li>The community is represented on the Intersectoral Steering Committee on Homelessness</li> <li>Comité vers un chez-soi (homelessness organization in the Outaouais)</li> <li>Comité Gatineau Ouest (C-GO)</li> <li>Regroupement des auberges du Coeur-du-Québec</li> </ul>
	Table régionale des organismes communautaires autonomes (TROCAO)
	Stream 1: Adojeune addiction prevention
	22 Auvergne St., Gatineau QC J8T 6J8
	819-568-4499 coordotoxico@adojeune.org or adojeuneinc@videotron.ca
CONTACT	
INFORMATION	Streams 2 and 3: L'Appart Adojeune 24/7 and Street Work
	819-205-7204 coordoappart@adojeune.org
	819-921-6165 (Emergency)
	819-598-8818 Street worker

#### **OUTAOUAIS REGION**

# Community organizations with a regional mandate Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais Adult services Youth services



#### Community organizations with a regional mandate

A.P.T.A.F.O Approche globate en dependance au féminin	A.P.T.A.F.O  ASSOCIATION POUR LA PRÉVENTION DE LA TOXICOMANIE ET DE L'ALCOOLISME CHEZ LES FEMMES DE L'OUTAOUAIS
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>To provide women in the region with a service for support, information, listening, assistance, and coaching</li> <li>To develop and implement awareness and prevention programmes for problems with addiction, substance abuse, alcoholism, and addiction development</li> <li>To encourage women to take charge of their overall health</li> <li>To raise the community's awareness of and inform them about the phenomenon of addictions and addiction development in women</li> <li>To promote partnerships through cooperation and collaboration among organizations that work with people struggling with an addiction problem</li> </ul>
TARGET POPULATION	Girls and women aged 14 years and older
PROGRAM ACTIVITIES	<ul> <li>Reception, support, coaching</li> <li>Training, awareness, and prevention workshops</li> <li>Prevention and specific assistance program</li> <li>Group and one-on-one intervention</li> <li>Intervention and addiction prevention program for young women aged 16 and older</li> <li>School-based addiction prevention intervention program for Secondary I to V students</li> </ul>
	Prevention program: "Prévenir, un choix de vie!" »  Health promotion and addiction prevention program intended for women aged 16 and older (7 two-hour workshops)  Program objectives:  To increase women's skills and abilities to reduce their prevalence for abusive or dependent use of drugs or alcohol  To prevent and combat addiction development  To increase knowledge about the phenomenon of addiction  Training and awareness activity:  The training and awareness workshops are intended for young people, adults community, and community workers:  The addiction cycle  The Cannabis Act

	<ul> <li>The phenomenon of addiction in women</li> <li>Drugs and their impact on health</li> </ul>
	<ul> <li>Drugs and their impact on health</li> <li>Customized training that is based on the community's needs</li> </ul>
ACCESS METHODS	<ul> <li>Call and/or referral</li> <li>Escort required at the first appointment</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Services offered to women and girls in the Outaouais region
CONSULTATIVE FORUMS (that the organization/service participates in)	Comité régional en prévention des dépendances (CRPD)
CONTACT INFORMATION	16 Bériault St., Gatineau QC J8X1A3 Phone: 819-778-3372 Email: aptafo@bellnet.ca (website under construction)



#### **CIPTO**

### CENTRE D'INTERVENTION ET DE PRÉVENTION EN

Organisme en réduction des méfaits	TOXICOMANIE DE L'OUTAOUAIS
ADDICTIONS TARGETED	7 * &
MANDATE OBJECTIVES	The Centre d'intervention et de prévention en toxicomanie de l'Outaouais (CIPTO), an independent community organization guided by the risk-and-harm-reduction approach, offers reception services, support and coaching for people who use psychoactive substances and for their friends and family, and initiates collective action.
TARGET POPULATION	Anyone who uses psychoactive substances (PAS) and their friends and family in the Outaouais region
PROGRAM ACTIVITIES	<ul> <li>The LAB – Place of inclusion through the arts</li> <li>Street work and outreach intervention</li> <li>SCS - Mobile supervised consumption service (coming in fall 2022)</li> <li>SAS - Substance analysis service</li> <li>Harm reduction projects and involvement of peer helpers</li> <li>Mobile homelessness team – Housing reintegration and retention</li> <li>Compass Program – Liaison with addiction rehabilitation</li> <li>PATH-C – Hepatitis C support and treatment project</li> <li>PPDMS - School-based addiction prevention program</li> <li>Awareness and training activities</li> <li>First-line intervention</li> </ul>
ACCESS METHODS	For access to the CIPTO and the LAB, people can call or write an email for more information.
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	• None
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Comité régional en prévention des dépendances (CRPD) / Best practices / Action profiles / Steering</li> <li>Special committee on opioid overdoses in the Outaouais</li> <li>Comité directeur intersectoriel en itinérance de l'Outaouais (CDIIO)</li> <li>Provincial hepatitis C coordinating committee</li> <li>AQCID's standing committee on harm reduction</li> <li>AIDQ's experiential knowledge committee</li> <li>Cohabitation committee</li> <li>Rehousing committee</li> <li>Housing reintegration community of practice</li> <li>Collectif régional de lutte à l'itinérance en Outaouais (CRIO)</li> <li>Table régionale des organismes communautaires autonomes de l'Outaouais (TROCAO)</li> </ul>

	<ul> <li>Association québécoise des centres d'intervention en dépendance (AQCID)</li> <li>Conseil d'établissement de Centre de formation professionnelle des Portages-de-l'Outaouais</li> </ul>
CONTACT INFORMATION	Head office (CIPTO): 92 Saint-Jacques St. Gatineau QC J8X 2Z2 Phone: 819-770-7249 Toll-free: 1-866-778-4372 Fax:: 819-770-9199  Email: toxico@cipto.qc.ca The LAB 48 Frontenac St. Gatineau QC J8X 3A7 Phone: 819-777-1806

# Centre intégré de santé et de services sociaux (CISSS) of Outaouais SERVICES FOR ADULTS

Centre intégré de santé et de services sociaux de l'Outaouais Québec + +	EARLY ADDICTION INTERVENTION SERVICES
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	Coaching and support for people who want to maintain or regain low-risk substance use and/or gambling habits.
TARGET POPULATION	People aged 18 and older who have at-risk substance use and/or gambling habits, but do not require specialized rehabilitation or detox services.
PROGRAM ACTIVITIES	One-on-one meetings
ACCESS METHODS	Request for services through 811 or with a health professional or other DÉBA-trained worker. The referral form must be sent to the Mental Health Access Desk, along with the completed DÉBA (training required).
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>The DÉBA score must be:</li> <li>17 or less on the DÉBA Alcohol without the presence of significant impacts;</li> <li>5 or less on the DÉBA Drugs without the presence of significant impacts;</li> <li>10 or less on the DÉBA Gambling.</li> </ul> Exclusion criterion <ul> <li>Does not meet the Alcochoix criteria or use substances other than alcohol.</li> </ul>
CONSULTATIVE FORUMS (that the organization/service participates in)	Comité régional en prévention des dépendances (CRPD)
CONTACT INFORMATION	Services offered at all CLSCs. For information: 811 (Info-social)

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	ALCOCHOIX + / MES CHOIX – ALCOOL (SERVICES FOR ADULTS)
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	The purpose of the program is to prevent at-risk alcohol consumption from getting worse. It helps reduce consumption and keep it at a level that prevents the problems associated with it.
TARGET POPULATION	For adults who are concerned about the consequences associated with their consumption (between 10 and 35 drinks per week), without developing an addiction to it, and who want to change their habits.
PROGRAM ACTIVITIES	<ul> <li>3 Methods</li> <li>Group (6 meetings led by a worker)</li> <li>Guided (2 to 6 one-on-one meetings with a worker)</li> <li>Independent</li> </ul>
ACCESS METHODS	Request for services through 811 or with a health professional or other DÉBA-trained worker. The referral form must be sent to the Mental Health Access Desk, along with the completed DÉBA (training required).  • The score must be 17 or less on the DÉBA Alcool.
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>In the Outaouais area.</li> <li>Aged 18 and older</li> <li>* Exclusion criteria:         <ul> <li>Withdrawal symptoms;</li> <li>Serious addiction problems (score of 18 or higher on the DÉBA Alcool);</li> <li>Taking prescribed medications that interact with alcohol;</li> <li>Regular use of cannabis;</li> <li>Illegal drug use;</li> <li>Unstable mental health or crisis situation.</li> </ul> </li> </ul>
CONSULTATIVE FORUMS (that the organization/service participates in)	Comité régional en prévention des dépendances (CRPD)
CONTACT INFORMATION	For information: 819-966-6510 ext. 332312

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	REGIONAL SPECIALIZED ASSESSMENT PROGRAM (RSAP) ADDICTION – ADULTES
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>Gateway to addiction services</li> <li>Receives and analyzes service requests. Calls back within 48 hours to book a withdrawal-risk assessment appointment within 14 business days</li> <li>Conducts a specialized addiction assessment (NiD-ÉP, gambling assessment), estimating the service requirement.</li> <li>Referrals to services (outpatient, shelter services, Clinique Parachute)</li> </ul>
TARGET POPULATION	<ul> <li>People grappling with a substance use and/or pathological gambling problem</li> <li>Member of the user's friends or family (it isn't necessary for the user to receive services simultaneously)</li> </ul>
PROGRAM ACTIVITIES	<ul> <li>NiD-ÉP assessment appointment, gambling and friends or family</li> <li>Motivation maintenance group:         <ul> <li>Coaches clients early in the process and helps support commitment and motivation.</li> <li>Let by specialized addiction educators</li> <li>6 sessions over 6 weeks (1 session per week)</li> <li>Offered in the Hull, Gatineau, Buckingham, and Saint-André sectors)</li> </ul> </li> </ul>
ACCESS METHODS	<ul> <li>By phone during business hours (Monday to Friday, 8:30 a.m. to 4:30 p.m.)</li> <li>In person during business hours at the various points of service (Monday to Friday, 8:30 a.m. to 4:30 p.m.)</li> <li>Partners: Single form along with a DÉBA</li> <li>Via a call made to 811 option 2</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Eligibility</li> <li>Meet the criteria for substance or gambling abuse or addiction, based on the detection tool used or received from the partner</li> <li>Have a Quebec health insurance card (RAMQ) or show proof of residence in Quebec</li> <li>Be willing to receive services</li> <li>Exclusion</li> <li>Currently incarcerated and unable to participate in the regular service trajectory</li> <li>Someone not seeking services for treating some other form of addiction (Internet addition, emotional dependency, sex addiction, etc.)</li> <li>Someone unwilling to receive services</li> </ul>

CONCLUTATIVE	• CIPTO
CONSULTATIVE	Hospitals
FORUMS (that the	Youth services
organization/service participates in)	Mental health coordinators team
participates iii)	Aire Ouverte
CONTACT	25 Saint-François St. (Hull sector) / Phone: 819-776-5584
INFORMATION	• 444 Saint-René Blvd. E. (Gatineau sector) / Phone: 819-996-3644

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	SPECIALIZED ADDICTION REHABILITATION OUTPATIENT SERVICES - ADULTS
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>Rehabilitation and social integration services for people addicted to alcohol, drugs, and gambling, who require such services, as well as coaching and support services for those people's family and friends.</li> <li>Harm reduction approach.</li> </ul>
TARGET POPULATION	People aged 18 and older grappling with an addiction, substance abuse, and/or pathological gambling problem and their loved ones.
PROGRAM ACTIVITIES	<ul> <li>Group, one-on-one, and couple services.</li> <li>Group activities are favoured based on the recommendations for best practices in addiction.</li> <li>One-on-one follow-up services for clients with contraindications to group intervention or for English-speaking clients from service points other than one in the Hull sector.</li> </ul>
ACCESS METHODS	<ul> <li>The service is provided further to a referral by a worker from another program who identified a substance abuse or addiction problem, and further to a referral from a general practitioner, psychiatrist, or psychologist who made a diagnosis.</li> <li>Referral form for the specialized assessment program (RSAP) – adult required</li> </ul>
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Eligibility</li> <li>Assessment by the RSAP</li> <li>Meet the criteria for substance or gambling abuse or addiction based on the detection tool used or received from the partner.</li> <li>Have a Quebec health insurance card (RAMQ) or proof of residence in Quebec.</li> <li>Be willing to receive services.</li> <li>Exclusion</li> <li>Currently incarcerated and unable to participate in the regular service trajectory.</li> <li>Someone not seeking services for treating some other form of addiction (Internet addiction, emotional dependency, sex addiction, etc.).</li> <li>Someone unwilling to receive services.</li> </ul>
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>DSMD coordination alignment</li> <li>CIPTO, Compass Program</li> <li>Le Ricochet</li> <li>Self-exclusion program for Loto-Quebec</li> <li>PAJSMD</li> </ul>
CONTACT INFORMATION	The service is available CLSCs in every territory.  Visit: <a href="https://cisss-outaouais.gouv.qc.ca/language/en/clsc-list/">https://cisss-outaouais.gouv.qc.ca/language/en/clsc-list/</a> 819-776-5584 /Info-Social

Centre intégré de santé et de services sociaux de l'Outaouais  Québec * *	PARACHUTE CLINIC – OUTPATIENT WITHDRAWAL AND OPIOID ADDICTION TREATMENT
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>To manage outpatient alcohol and drug withdrawal in a safe, comfortable way</li> <li>To treat opioid addiction and provide psychosocial support in the steps to be taken</li> </ul>
TARGET	Outpatient detox: available for users with a slight to moderate risk of withdrawal
POPULATION	Opioid agonist therapy: for users with an opioid use disorder
PROGRAM ACTIVITIES	<ul> <li>Outpatient detox</li> <li>Cared for by a medical team (nurse and physician) for the assessment and the management of withdrawal</li> <li>Medical care for relapse prevention</li> <li>Opioid agonist treatment</li> <li>Assessment and management by a medical team of nurses and physicians</li> <li>Treatment provided: Suboxone, Sublocade, Methadone, and Kadian</li> <li>STBBI testing and treatment management</li> <li>Testing and treatment for the hepatitis C virus</li> <li>Psychosocial support in an outpatient rehabilitation and support process and the social reintegration process</li> <li>Distribution of drug-use equipment and naloxone kits and instruction on using them</li> </ul>
	<ul> <li>Outpatient detox</li> <li>Users must go through the RSAP in order to be directed to outpatient detox</li> </ul>
ACCESS METHODS	Opioid agonist treatment
	<ul> <li>The public can call the CRDO directly for quick access to services by dialling 819- 776-5584</li> </ul>
ELIGIBILITY AND	Outpatient detox
EXCLUSION	Show a slight to moderate risk of withdrawal
CRITERIA	Opioid agonist treatment
(if applicable)	Be diagnosed with an opioid use disorder based on the DSM-5
CONSULTATIVE FORUMS (that the organization/service participates in)	CIPTO, Compass Program
CONTACT	Services are available at 25 Saint-François St. (Hull sector) and at the Maniwaki CLSC
INFORMATION	Phone: 819-776-5584

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	INTENSIVE REHABILITATION SERVICE – OUTPATIENT-ADULTS (SHORE)
ADDICTIONS TARGETED	
MANDATE OBJECTIVES	<ul> <li>To coach the user towards a transformation in their substance use</li> <li>To provide them with close support to bring about positive changes</li> <li>To help them develop various personal skills</li> <li>To provide resources enabling the user to break the isolation</li> <li>To increase users' knowledge about the specifics of the problems associated with substance use and the impacts on the various spheres of life</li> <li>To help stop or decrease use</li> <li>To help manage the symptoms of psychological withdrawal and cravings</li> <li>To increase emotional knowledge and the ability to tolerate (negative) emotions</li> <li>To assist in the return to normal activities (healthy life routine, resuming social, professional, or recreational activities)</li> <li>To support in order to (aim to) fulfil obligations (work, family, school)</li> <li>To provide support for resolving interpersonal or social problems caused or aggravated by the effects of the substances used</li> <li>To develop autonomy (reintegration into society)</li> </ul>
TARGET POPULATION	People aged 18 and over with a drug, alcohol, or gambling addiction problem.
PROGRAM ACTIVITIES	<ul> <li>Half a day for six weeks</li> <li>A maximum of 12 users per workshop</li> <li>Themes based on users' perceived needs</li> <li>Workshop improvised by the workers based on the participants' needs</li> <li>One-time workshops on recreation, sports and introduction to community resources</li> <li>Workshops with a testimonial from someone or a member of the family or friends in good recovery on occasion</li> <li>A space conducive to discussion, developing communication skills, and sharing experiences (self-expression)</li> <li>Group workshops <ul> <li>Monday to Friday</li> <li>Three to five times per week</li> <li>2.5 hours of programming per workshop</li> </ul> </li> <li>One-on-one follow-up</li> <li>Recreational activities</li> </ul>

ACCESS METHODS	The user must be referred by a CRDO worker
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Assessment demonstrating an addiction problem  NID-ÉP requiring an intensity of housing services and a rating of 2.1 on the ASAM criteria  No sign of or mild symptoms of withdrawal Stable or treated physical health condition that does not interfere with recovery Emotional condition requiring intensive intervention to prevent deterioration or DX SM requiring support (to reduce reactions (interference) with recovery)  Need for structured interventions several times a week in order to achieve his/her objectives as well as motivation that is sometimes ambivalent to change Impaired functioning or increased SXs associated with a usage disorder despite the user's active participation in the services already in place Poor knowledge of the triggers or ambivalence toward services, or high likelihood of relapse or continued use without regular support Favourable environment, presence of a social or support network; No sign of or mild symptoms of withdrawal
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>CIPTO, Compass Program</li> <li>Le Tremplin</li> </ul>
CONTACT INFORMATION	25 Saint-François St., Gatineau QC J9A 1B1 Tel.: 819-776-5584

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	ADDICTION SERVICE WITH HOUSING - ADULTS		
ADDICTIONS TARGETED			
MANDATE OBJECTIVES	Intensive rehabilitation objectives are for providing the person with a removal from their environment and for regaining control over their lives in a safe environment. The stay also focuses on learning and developing new strategies to achieve a more balanced life. It provides every individual with a moment for themselves to reflect on their lifestyle and adopt a position regarding their addiction.		
TARGET POPULATION	People aged 18 and over with a drug, alcohol, or gambling addiction problem.		
PROGRAM ACTIVITIES	Three streams  Detox Rehabilitation Reintegration  Programming spread over one to four weeks Group rehabilitation activities One-on-one follow-up Recreational activities Reintegration		
ACCESS METHODS	<ul> <li>Referral by a worker from external services</li> <li>Referral through the CIPTO COMPASS program</li> <li>Referral from the RSAP or the hospital liaison department</li> </ul>		
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Assessment demonstrating an addiction problem NID-ÉP requiring an intensity of housing services and a rating of 3.5 or 3.7 on the ASAM criteria  Exclusion  Cyber addiction that does not involve gambling  Mental health condition that is too unstable and untreated  Physical health conditions requiring a hospital technical platform  Active suicidal ideation with a high risk of going through with it  Inability to follow the programming		
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>CIPTO, Compass Program</li> <li>Le Ricochet</li> </ul>		
CONTACT INFORMATION	25 Saint-François St., Gatineau QC J9A 1B1 Tel.: 819-776-5584		

## **YOUTH SERVICES**

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	SPECIALIZED ADDICTION REHABILITATION OUTPATIENT SERVICE – YOUTH (CARE TRAJECTORY)		
ADDICTIONS TARGETED			
MANDATE OBJECTIVES	The purpose of the outpatient service is to provide rehabilitation services to willing teens with a substance use disorder or problematic use of the Internet and screens (cyber addiction). In addition, guidance and support services are provided to their family and friends, and to children and teens whose parents have a substance use disorder (SUD).		
TARGET POPULATION	<ul> <li>Teens aged 12 to 17 in the Outaouais region with a substance use disorder (SUD) or problematic use of the Internet and screens, and to significant members among their family and friends</li> <li>Children and teens who have a significant member of their family or friends with a substance use disorder</li> </ul>		
PROGRAM ACTIVITIES	<ul> <li>Individual, group, parental or family service.</li> <li>Many of our services are offered directly in high schools in the Outaouais region.</li> <li>Increase in the intensity of services as required (Intensive outpatient service)</li> </ul>		
ACCESS METHODS	<ul> <li>A referral along with a DEP-ADO or a DÉBA-Internet must be sent to the Youth Access Desk with the single application form (Youth AD)</li> <li>The teenager or their friends or family can contact 811 directly</li> </ul>		
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Have a teenager among my immediate family or friends with a substance use disorder or problematic use of the Internet and screens  RIA  Pa offected by the substance use disorder of a significant member of my family		

CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Overdose Watch Committee</li> <li>Comité régional en prévention des dépendances (CRPD)</li> <li>School-based Addiction Prevention Committee</li> <li>Addiction Trajectory Committee</li> <li>Citizen Committee</li> <li>Open Space Committee</li> <li>Homelessness Committee</li> </ul>	
CONTACT INFORMATION	Services are provided at the various points of service in the Outaouais region. Head office: 20 Pharand St., Gatineau, QC, J9A 1K7 Tel.: 819-771-7761	

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	SPECIALIZED ADDICTION REHABILITATION, INTENSIVE OUTPATIENT SERVICE – YOUTH (THE CIRCUIT)		
ADDICTIONS TARGETED			
MANDATE OBJECTIVES	The intensive outpatient service aims to expand and vary the activities provided to teenagers registered for the outpatient service as an adjunct to their follow-up meetings. The purpose of adding an educator is to further support and guide them during their process.		
TARGET POPULATION	<ul> <li>Teenagers aged 12 to 17 in the Outaouais region with a substance use disorder (SUD) or problematic use of the Internet and screens</li> <li>Adults aged 18 to 25 with an SUD receiving adult outpatient follow-up</li> <li>Teenagers leaving intensive rehabilitation and require the continuation of a certain intensity of services</li> </ul>		
PROGRAM ACTIVITIES	<ul> <li>One-on-one, group, parental, or family service.</li> <li>A number of our services are provided right in high schools in the Outaouais region.</li> <li>Increase in the intensity of services as required (Intensive outpatient service)</li> </ul>		
ACCESS METHODS	The user must be referred by their patient navigator from the specialized outpatient addiction rehabilitation service.		
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	Needs must correspond to a care level between 2.1 and 2.5 based on the criteria of the ASAM (American Society of Addiction Medicine).  Teenager  DEP-ADO assessment, red light DÉBA-Internet with a score of 39 or more Family or friends Have a teenager among my immediate family or friends who has a substance use disorder or problematic use of the Internet and screens Be affected by a substance use disorder of significant member of my family or friend (parents, siblings, etc.); addiction  Exclusion DEP-ADO assessment, green light or yellow light Score less than 39 on the DÉBA-Internet		
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Overdose Watch Committee</li> <li>Comité régional en prévention des dépendances (CRPD)</li> <li>School-based Addiction Prevention Committee</li> <li>Addiction Trajectory Committee</li> <li>Citizen Committee</li> <li>Open Space Committee</li> <li>Homelessness Committee</li> </ul>		
CONTACT INFORMATION	Services are provided in the Vallée-de-la-Lièvre and Collines areas. Head office: 20 Pharand St., Gatineau, QC J9A 1K7 Tel.: 819-771-7761		

Centre intégré de santé et de services sociaux de l'Outaouais  Québec	INTENSIVE REHABILITATION SERVICE WITH HOUSING – YOUTH (RALLY)		
ADDICTIONS TARGETED			
MANDATE OBJECTIVES	The objectives of intensive rehabilitation with housing (youth) are to provide the person with removal from their environment and to experiment with abstinence in a safe environment. The mandate of the intensive rehabilitation service with housing is to provide a willing teenager who has a substance use disorder or problematic use of the Internet and screens with group rehabilitation interventions in a structured environment for trying abstinence and being supported during the withdrawal symptoms.		
TARGET POPULATION	Teenagers aged 12 to 17 grappling with drug addiction, alcohol addiction, or problematic use of the Internet and screens.		
PROGRAM ACTIVITIES	<ul> <li>Eight-week program</li> <li>Integrated schooling</li> <li>Group rehabilitation activity</li> <li>Recreational, creative, self-expressive, outdoor, and sports activities</li> <li>One-on-one follow-up</li> <li>Support for the family</li> </ul>		
ACCESS METHODS	<ul> <li>The teenager must be referred by their patient navigator from the specialized outpatient addiction rehabilitation service:</li> <li>Pre-admission meeting in advance</li> <li>Mechanism for accessing Montérégie, Laurentides and Abitibi-Témiscamingue</li> </ul>		
ELIGIBILITY AND EXCLUSION CRITERIA (if applicable)	<ul> <li>Be willing</li> <li>Have a valid IGT-ADO that indicates an addiction problem or a GRCS as an adjunct to the IGT-ADO for teenagers with problematic use of the Internet and screens</li> <li>Able to function in an open setting and in a group</li> <li>Understand, read and speak French</li> </ul>		
CONSULTATIVE FORUMS (that the organization/service participates in)	<ul> <li>Overdose Watch Committee</li> <li>Comité régional en prévention des dépendances (CRPD)</li> <li>School-based Addiction Prevention Committee</li> <li>Addiction Trajectory Committee</li> <li>Citizen Committee</li> <li>Open Space Committee</li> <li>Homelessness Committee</li> </ul>		
CONTACT INFORMATION	Pavillon juvénile 20 Pharand St., Gatineau, QC J9A 1K7 Tel.: 819-771-7761		

## **Information Sources for Staff who Work in Addictions**

ORGANIZATION	MANDATE / MISSION	WEBSITE
Association des intervenants en dépendance du Quebec (AIDQ)	To promote and support the intervention in prevention, harm reduction, treatment, and reintegration into society of people with an addiction and those at risk of becoming addicted, through the skills development, information, consultation, and the pooling of expertise.	https://aidq.org/nous-joindre
Association Québécoise pour la promotion de la santé des personnes utilisateurs de drogues (AQPSUD)	To promote health, prevent sexually transmitted and blood-borne infections (STBBI), and improve the living conditions of <b>people who use drugs</b> . The site provides tools and information promoting health and harm reduction: <b>alcohol</b> , <b>drugs</b> , advice to consumers, drugs and mental health, substitution therapy, STBBI, etc. The organization also manages the magazine l' <i>Injecteur</i> .	https://aqpsud.org/ https://aqpsud.org/numeros- injecteur/
British Columbia Centre on Substance Use (BCCSU)	To develop, support, and assess the implementation of evidence-based approaches in substance use and addiction.	https://www.bccsu.ca
CAPSANA PAUSE - Du	To help professionals from various backgrounds so that they can intervene better with their clients, in prevention as well as in support of young people at risk.  • To better understand the phenomenon of	https://www.capsana.ca/pause https://pauseyourscreen.com/r esources/
temps sans écran	<ul> <li>hyperconnectivity;</li> <li>To have access to a detection tool as well as intervention approaches;</li> <li>To give advice to your students and present them with challenges.</li> </ul>	
Canadian Association of People who Use Drugs (CAPUD)	To give a voice to people whom currently use drugs deemed illegal. The association aims to develop networks of informed, empowered people who work to improve their health and social conditions. People who use drugs should be engaged and involved in any service, policy, or program designed for them. CAPUD provides information on the decriminalization of drug use, overdose prevention, news articles, etc.	https://www.capud.ca/

ORGANIZATION	MANDATE / MISSION	WEBSITE
Canadian Substance Use Resource and Knowledge Exchange Centre (SURE)  Centre canadien d'échange de connaissances et de ressources sur l'usage de substances (CRUS)	To bring together tools and resources to help communities implement a public health approach to substance use. The hope is that the range of resources will equip decision-makers, peer helpers, professionals, and others with tools to inform their decisions and actions in order to protect and promote the rights, health, and safety of people who use substances and the community.	https://substanceuse.ca/ https://substanceuse.ca
Canadian Centre on Substance Use and Addiction (CCSA)	To provide national leadership for matters involving addiction and substance use. Our mandate is to use evidence to take coordinated action across Canada. Our data and analyses are used to guide policy development for all levels of government.	https://www.ccsa.ca/
Centre de toxicomanie – Université de Sherbrooke	To provide training, conferences, seminars, and information sessions for addiction and mental health workers.	https://www.usherbrooke.ca/toxicomanie/
Addiction Prevention Centre (APC)	To support anti-addiction measures in Quebec and Canada by contributing to the advancement and transfer of knowledge on all addictions affecting the population's well-being: alcohol, illicit drugs, medications, problematic gambling, cyberaddiction, etc. To achieve this, it values and promotes the exchange of expertise among all stakeholders concerned and strives to make organizations and the public aware of the issues that stem from addictions.	https://www.cqld.ca/en/about-the-apc/mission-activities/
Canadian Drug Policy Coalition (CDPC)  Coalition canadienne des politiques sur les drogues (CCPD)	To advance and realize drug policies grounded in compassion and guided by science. The organization seeks to change the public perception of substance use and of the people who use substances. Internationally, the CDPC has a key role with the United Nations and contributes to national processes pertaining to international drug policies. The site also features a Canadian map of harm reduction organizations.	https://drugpolicy.ca/ https://drugpolicy.ca/ Harm Reduction - Canadian Drug Policy Coalition

ORGANIZATION	MANDATE / MISSION	WEBSITE
Connexions Resource Centre	To promote the health, well-being, and vitality of the English-speaking population of the Outaouais by providing information and referrals, and developing and offering health promotion programs and activities. This is done through collaborating with public and community partners to improve access to services.	https://centreconnexions.org/
Conseil québécois sur le tabac et la santé (CQTS)	To support the implementation of activities for preventing and quitting smoking and vaping, consistent with best practices, among teenagers in schools and youth organizations in the Outaouais region, but also at the provincial level.	https://www.tobaccofreequebe c.ca/iquitnow
Addiction: Ministry of Health and Social Services (MSSS)	Learn more about addictions (alcohol, drugs and gambling).	https://www.msss.gouv.qc.ca/p rofessionnels/alcool-drogues- jeu/dependances/documentatio n/
Drogues, santé et société	To provide information through research results, literature reviews, or theoretical or methodological reflection articles, particularly on the use of drugs (alcohol, cannabis, medication, or other psychoactive substances) or gambling. This francophone scientific journal is published twice a year and is available free of charge online.	https://drogues-sante- societe.ca/
Éduc'alcool	To inform Quebeckers about alcohol consumption in a way that encourages them to adopt moderate, mindful behaviour, and to take action on consumption contexts. It aims to improve Quebeckers' relationship with alcohol by educating the general public and young people in particular about the psychological and physiological effects of alcohol consumption, to prevent and denounce the harms caused by alcohol abuse, to debunk myths, to promote moderation, to promote the culture of taste rather than that of drunkenness, etc.	https://www.educalcool.qc.ca/en/
Équipe de soutien clinique et organisationn el en dépendance et itinérance	To provide a service for answering clinical and organizational questions related to addiction and homelessness services for all professionals in Quebec's health and social services network.	http://dependanceitinerance.ca

MANDATE / MISSION	WEBSITE
To reduce the harms associated with the use of psychoactive substances and prevent problematic use of them. Our harm reduction approach partly involves educating and making objective information available on psychoactive substances, emerging usage trends, ways of limiting at-risk behaviours and the negative consequences.  As such, the GRIP aims to empower individuals,	https://grip-prevention.ca/en/
especially young people, to make informed, less risky, and more responsible decisions about substance use.	
To translate evidence-based interventions for substance use into clinical practice, community-based prevention, harm reduction and changes in the health system. The emphasis is placed on the transfer and implementation of interventions. This national research consortium supports the creation of more effective, personal, and adoptable intervention programs and services.	https://crism.ca/
	To reduce the harms associated with the use of psychoactive substances and prevent problematic use of them. Our harm reduction approach partly involves educating and making objective information available on psychoactive substances, emerging usage trends, ways of limiting at-risk behaviours and the negative consequences.  As such, the GRIP aims to empower individuals, especially young people, to make informed, less risky, and more responsible decisions about substance use.  To translate evidence-based interventions for substance use into clinical practice, community-based prevention, harm reduction and changes in the health system. The emphasis is placed on the transfer and implementation of interventions. This national research consortium supports the creation of more effective, personal, and adoptable

ORGANIZATION	MANDATE / MISSION	WEBSITE
Institut national de santé publique du Quebec (INSPQ)	To support Quebec's Minister of Health and Social Services, regional public health authorities, and institutions in carrying out their responsibilities, by making available our expertise and specialized laboratory and screening services.  We are also called upon to serve other players, such as other government ministries and agencies, the academic and research communities, Canadian and international public health agencies, the Indigenous communities, the private sector, and the general public.	https://www.inspq.qc.ca/tabagisme/le-tabagisme-au-quebec  Collective on gambling and its impacts https://www.inspq.qc.ca/collect if-sur-le-jeu-et-ses-impacts  Gambling https://www.inspq.qc.ca/public ations/recherche?mots-cles=&sujets%5B%5D=48&sort=created+DESC  Psychoactive substances https://www.inspq.qc.ca/substances-psychoactives
National Institute of Excellence in Health and Social Services (INESSS)	To promote clinical excellence and efficient use of resources in the health and social services sector.  The themes of addiction and homelessness are a component of social services that includes work regarding the services offered to people who exhibit at-risk behaviours, problems with abuse of or addiction to alcohol, drugs or gambling, as well as people who are homeless or at risk of becoming homeless.	https://www.inesss.qc.ca/en/thematiques/services-sociaux/addiction-and-homelessness.html
Institut universitaire sur les dépendances (IUD)	To develop knowledge in the field of addictions, and to provide guidance and support, through research, to clinical environments in order to promote the development of state-of-the-art practices. Through the dissemination and sharing of research knowledge and evidence, the IUD contributes to the training of workers in the health care network and of partner organizations at the provincial level.  To guide readers toward reliable, accessible sources at no charge with the aim of promoting knowledge on addiction in young people. The objective of the youth and addiction subject portfolio is to provide information particularly about statistical data; risk factors and substance use trajectories; concurrent disorders and risky behaviours, as well as the continuum of prevention and intervention. Books	http://www.iud.quebec/fr  https://iud.quebec/fr/jeunesse-et-dependance

ORGANIZATION	MANDATE / MISSION	WEBSITE
	are also available at the Centre québécois de documentation en toxicomanie (CQDT).	
Association québécoise des centres d'intervention en dépendance (AQCID)	To bring together, support, mobilize, and represent community organizations and non-profit organizations that provide prevention, harm reduction, and treatment services for addiction and substance use in Quebec.	https://aqcid.com
Centre for Addiction and Mental Health (CAMH)	To provide information about signs and symptoms, definitions, and other important facts about mental health and addiction. Detailed information on many mental disorders, substances, medications, and common treatments are found in the <i>Index sur la santé mentale et la dépendance</i> . To increase knowledge by consulting clear, reliable information on alcohol, cannabis, gambling, inhalants, street fentanyl, LSD, tobacco, and more.	https://www.camh.ca/fr/info-sante/index-sur-la-sante-mentale-et-la-dependance
Centre pour l'intelligence émotionnelle en ligne (CIEL)	To open a conversation about mental-health-related digital issues in order to make the relationship between people and social networks more positive.  To offer Digital Well-Being workshops to young people in partnership with an interdisciplinary group of experts. To put in plain language the latest scientific knowledge about the online environment to help inform the public and raise their awareness through conferences and social networks.  Workshops and conferences  Digital self-defence workshop  Training – community, education or health Various conferences	https://leciel.ca/ https://leciel.ca/bienetrenumeri que

Recherche et intervention sur les substances psychoactives – Quebec (RISQ)	To contribute to the development of more effective strategic intervention strategies for people with, or at risk of, substance abuse problems by bringing together researchers from all walks of life interested in the psychosocial aspects of drug addiction.	https://oraprdnt.uqtr.uquebec.c a/pls/public/gscw031?owa_no site=5426
Official Government of Quebec website – alcohol, drugs and gambling component	To prevent problems associated with substance use and gambling, to learn more about substance use and gambling, the regulating of cannabis in Quebec, assistance and resources.	https://www.quebec.ca/en/heal th/advice-and- prevention/alcohol-drugs- gambling
Toxquébec	To provide individuals and organizations interested in alcoholism, addiction, and excessive or pathological gambling with an easily accessible, reliable source of information.	https://toxquebec.com/

## **Assistance and Information Resources for the People of the Outaouais**

The following icons are for quickly identifying the addictions targeted and the services offered by community organizations, as well as those offered by the CISSS of Outaouais

Ť	Alcohol	X	HIV-AIDS
**	Drugs		Injection equipment
	Gambling		Telephone helpline, in person, or by texting
	Internet and screens	FR	Services offered in French
	Tobacco and vaping	ANG	Services offered in English

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Action Toxicomanie	<ul> <li>Activities for promoting a healthy lifestyle</li> <li>Addiction prevention activities</li> <li>Young people aged 10 to 30</li> <li>Website:         <ul> <li>Information for parents and young people</li> <li>Cannabis, energy drinks, cyber addiction, gambling, etc.</li> </ul> </li> </ul>	https://www.actiontox.com/informations-dependances/index.html
Adogatineau.ca	<ul> <li>Digital portal for young people</li> <li>Teens aged 12 to 17</li> <li>Recreational activities</li> <li>School and educational support</li> <li>Employment and engagement</li> <li>Health and assistance resources</li> </ul>	https://www.gatineau.ca/portail/default.aspx?p=ado gatineau/accueil
AL-Anon	<ul> <li>Al-Anon Family Groups</li> <li>Loved ones affected by another person's alcohol consumption.</li> <li>Conference room meeting</li> <li>Virtual meeting</li> <li>Listen and share experiences with other people going through similar situations.</li> <li>Free, confidential services</li> </ul> ANG	https://al-anon.org/ Gatineau-Hull: 819-669-0543 Ottawa/Orleans: 819-669-0543  Conference room meeting Twilight Group: Wednesdays 1:30 p.m. Jean XXIII Church (basement) 1194 Saint-René Blvd. W., Gatineau, back door number 2  Hope Group Mondays 8:00 p.m. St-Pierre-Chanel Church Réjean Gaudet room 17 des Groseilliers St., Gatineau  Serenity Group Thursday 7:30 p.m. St-François-De-Sales Church (basement)

ASSISTANCE RESOURCE ORGANIZATION		SERVICES	CONTACT INFORMATION
			799 Jacques-Cartier St., Gatineau  Virtual meeting First steps group on ZOOM Mondays 7:30 p.m.  https://al-anon.org/al-anon- meetings/electronic- meetings/
Alcoholics Anonymous (AA)	FR ANG	<ul> <li>Someone with a drinking problem</li> <li>In-person meeting</li> <li>Virtual meeting</li> <li>Telephone helpline from 9 a.m. to 10 p.m.</li> <li>Free, confidential services</li> </ul>	Gatineau: 819-561-2002 Hull: 819-595-1916 Ottawa: 819-595-1916  Gatineau: in-person https://aa- quebec.org/aaqc wp/reunion s/?tsml-day=any&tsml- region=Gatineau  Outaouais-Ottawa: online Meeting location — AA Québec (aa-quebec.org)  Find a meeting Meeting Guide: mobile app

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
BRAS Outaouais	<ul> <li>People living with HIV/AIDS and their loved ones</li> <li>Workshops and group activities</li> <li>Information, training and referral</li> <li>Help by text message: 819-303-3737</li> <li>Warming station</li> <li>Analysis of substances</li> <li>Distribution of safe drug-use equipment</li> <li>Condom distribution</li> <li>Maison des Oliviers: shelter for people living with HIV/AIDS and/or HCV (hepatitis C virus)</li> <li>Maison Ru'elles: shelter for women experiencing homelessness</li> <li>Supervised use site</li> <li>Intervention with men who have sex with men (MSM)</li> <li>Sex work escort web (WETS) project Street work</li> </ul>	BRAS Outaouais 109 Wright St., Gatineau QC, J8X 2G7 819-776-2727 https://lebras.qc.ca/
Quit Smoking Centres in Outaouais	<ul> <li>Support for quitting smoking or vaping</li> <li>Guidance from a stop-smoking counsellor</li> <li>In-person follow-up: CLSC or GMF (family medicine groups)</li> <li>Follow-up by phone</li> <li>Follow-up by email</li> <li>Follow-up by teleconsultation (virtual) in some centres</li> <li>Free, confidential services</li> </ul>	https://cisss- outaouais.gouv.qc.ca/languag e/en/accessing-a- service/care-and-services-in- the-community/smoking- cessation-centre-stop- smoking/

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Wanaki Centre	<ul> <li>Adults</li> <li>First Nations and Inuit</li> <li>Kitigan Zibi Anishnabeg Algonquin Community</li> <li>Alcohol and drug addiction</li> <li>Five-day virtual program: Wellness Week (May and December)</li> <li>Four-week virtual program</li> <li>Virtual sharing circles: Wednesdays</li> <li>Helpline 1-800-745-4205</li> <li>Free, confidential services</li> </ul>	https://www.wanakicenter.co m/ https://www.wanakicenter.co m/ 50 Wanaki Mikan Box 37 Maniwaki QC J9E 3B3 admissions@wanakicentre.co m 819-449-7000 ext. 4227
Cocaine Anonymous CA	<ul> <li>Support to stop using cocaine, alcohol and other drugs</li> <li>Aims for recovery</li> <li>Virtual meeting</li> <li>Sharing experiences with the other members</li> <li>Mutual support: support from a sponsor</li> <li>Helpline</li> <li>24 hours a day, 365 days a year</li> <li>Free, confidential services</li> </ul>	1-877-806-0581 https://www.caquebec.org/e n/home/
Drugs: Help and Referral	<ul> <li>Someone concerned about their drug use</li> <li>Family and friends concerned about a loved one's drug use</li> <li>Helpline: listening, information, referral</li> <li>24 hours a day, 365 days a year</li> <li>Free, confidential services</li> </ul>	1-800-265-2626 https://www.aidedrogue.ca/e n/

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Gamblers Anonymous G.A	<ul> <li>You are concerned about gambling: betting, pool-selling</li> <li>Support to stop playing</li> <li>Virtual meeting</li> <li>Aims for recovery</li> <li>Sharing experiences and knowledge with the other members</li> <li>Free and confidential services</li> </ul>	French www.gaquebec.org  1-866-484-6664  English www.gam-anon.org 1-866-484-6664
Info-social 811	<ul> <li>Helpline for the user or a loved one</li> <li>24 hours a day, 365 days a year</li> <li>Free , confidential services</li> </ul> FR ANG	811, option 2
I QUIT NOW	<ul> <li>Quit smoking or vaping</li> <li>Online help: Tools and videos to help get through the craving to smoke or vape</li> </ul> FR ANG	https://www.tobaccofreeque bec.ca/iquitnow
Gambling: Help and Referral	<ul> <li>Gamblers and their friends and family</li> <li>Helpline: information and listening</li> <li>Gambling problems</li> <li>24 hours a day, 365 days a year</li> <li>Free, confidential services</li> </ul>	1-800-461-0140 https://aidejeu.ca/en/

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Drug Free Kids Canada	<ul> <li>Teenagers and their parents</li> <li>To educate and raise awareness about drugs</li> <li>FR</li> </ul>	https://drugfreekidscanada.org/
I QUIT NOW line	<ul> <li>Someone who wants to quit smoking or vaping</li> <li>Helpline</li> <li>Monday to Thursday from 8:00 a.m. to 9:00 p.m.</li> <li>Friday 8:00 a.m. to 8:00 p.m.</li> <li>Free, confidential services</li> </ul>	1-866-527-7383
Ligne Parents	<ul> <li>Parents of children aged 0 to 20</li> <li>Helpline</li> <li>24 hours a day, 365 days a year</li> <li>Free, confidential services</li> </ul>	1-800-361-5085 ligneparents.com
Nar-Anon	<ul> <li>Loved ones of people addicted to drugs</li> <li>People interested in the services are redirected to the Al-Anon groups</li> <li>Free, confidential services</li> </ul>	https://www.nar-anon.org/

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Narcotics Anonymous	<ul> <li>Someone for whom drugs have become a major problem</li> <li>In-person or virtual support groups</li> <li>International association</li> <li>Free, confidential services</li> </ul>	https://na-outaouais.org/
SMAT	<ul> <li>Someone who wants to quit smoking or vaping</li> <li>Help by text message for six months</li> <li>Register by Messenger or SMS by sending the word "SMAT" to 20202</li> <li>Free and confidential services</li> </ul>	https://www.smat.ca/en?lang =en

ASSISTANCE RESOURCE ORGANIZATION	SERVICES	CONTACT INFORMATION
Tel-aide Outaouais	• FRANCOPHONE HELPLINE • VOLUNTEERS AVAILABLE • 24 HOURS A DAY, 365 DAYS A YEAR • FREE, CONFIDENTIAL SERVICES	HTTPS://TELAIDEOUTAOUAIS.CA/
<b>Tel-Jeunes</b>	<ul> <li>Teenagers</li> <li>Helpline: listening, referral and intervention</li> <li>24 hours a day, 365 days a year</li> <li>Information about alcohol, drugs, and gambling</li> <li>Free, confidential services</li> </ul>	1-800-263-2266 www.teljeunes.com
Trouve ton centre	<ul> <li>Directory of addiction resources in Quebec</li> <li>Contact information for:         <ul> <li>prevention centres;</li> <li>treatment centres;</li> <li>harm reduction centres;</li> </ul> </li> <li>Naloxone distribution centres.</li> </ul>	https://www.trouvetoncentre .com/en/