Addiction Resources Directory in Outaouais 2024



From prevention to treatment, through awareness and education!

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Acknowledgements

Thank you to everyone who contributed to the revision of the 2024 Addiction Resources Directory. We are proud of this collaboration, which contributes to developing a common vision for addiction prevention for the benefit of all Outaouais residents.

This work was made possible through the generous and continued participation of members of the various community organizations, partners and established committees—including the *Regional Addiction Prevention Committee (RAPC)*—and the various contributions of the many people who work within the Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais.

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Introduction

Putting prevention at the heart of our actions!

Addiction to alcohol, cannabis and other drugs, tobacco and vaping products, problematic Internet or screen use and gambling affects the individual, their friends and family, their community and society as a whole. Addiction is therefore a problem that concerns us all, socially and collectively.

The Public Health Branch (PHB) of the CISSS de l'Outaouais is leading a regional consultation bringing together various community, school and health and social services caseworkers, called the *Regional Addiction Prevention Committee* (RAPC). The strength of this committee lies in the collaboration, commitment and contribution of all, as well as the mutual recognition of expertise.

Through knowledge of addiction prevention and treatment resources in the Outaouais region and an understanding of the role and services offered by each partner, the local population can be better directed to the right services. This facilitates resource optimization and the collaboration of not only RAPC caseworkers, but also a range of other partners, such as schools, communities and municipalities, in support of various initiatives.

2024 Outaouais Addiction Resources Directory

At the beginning of the **Addiction Resources Directory**, a summary table is provided to make it easier to search for addiction services offered by Outaouais organizations or the CISSS de l'Outaouais:

- Organizations in each area: Pontiac, Vallée-de-la-Gatineau, Vallée-de-la-Lièvre and Petite-Nation, Collines-de-l'Outaouais and Gatineau;
- Regional organizations: services offered throughout the Outaouais region;
- Addiction services offered by the CISSS de l'Outaouais.

The services offered by each organization with an addiction prevention mandate are then presented, followed by the CISSS de l'Outaouais's addiction treatment services.

There are two other sections in the Addiction Resources Directory:

- Information Sources for Addiction Workers: organizations, associations, centres and research groups providing information on addiction, intervention options or training;
- Help and Information Resources for Outaouais Residents: to find addiction help resources. Icons, representing the types of addictions and the different services offered, are provided in this section.

The **2024 Addiction Resources Directory** is the result of significant reflection, mobilization and a common desire to prevent addiction in the Outaouais region and to support everyone in finding the help they need. It is a collective work, in constant evolution.

PHB CISSS de l'Outaouais RAPC

Summary Table of Addiction Services in Outaouais

Services Offered and Population Served by Community Organizations and the CISSS de l'Outaouais

		TAR	GET						ACT	IONS					TYPE OF ADDICTION						
Addiction resources	Ages 10 to 17	Ages 18 to 24	Ages 25 +	Friends and family	Prevention	Awareness	Treatment	Detoxification	Needs assessment	Clinical assessment	Post-assessment treatment	Drug checking	Harm reduction	Equipment distribution		Alcohol	Drugs	Tobacco and vaping	Gambling	Problematic Internet and screen use	
Pontiac area																					
Maison des jeunes du Pontiac	х				х	x							х			х	х	х	x	х	
Jardin éducatif du Pontiac	х				х	х	х						х			х	х	х	х	х	
Vallée-de-la-Gatineau area				<u>.</u>		<u> </u>	ļ	<u>.</u>		<u>.</u>								<u> </u>			
Mani-Jeunes Youth Centre	х				х	х	х		х				х		Π	х	x	х	х	х	
Jeunesse sans frontières de la Vallée-de-la-Gatineau	X Age 12 to 17				x	x	x			x			x			x	x	x	x	x	
Vallée-de-la-Lièvre and Petite-Nat	tion a	rea		-				-		-	-			-					-		
Prévention C.É.S.A.R. (Petite- Nation)	х			х	х	х	х									х	х	х		х	
SOS Contact AL-TO (Vallée-de-la- Lièvre)	х	х	х	х	х	х	x					х	х	х		х	х	х	х	x	
Collines-de-l'Outaouais area																					
Le Mashado Youth Centre	х			х	х	x	x			x			x			х	x	х		х	
Gatineau area																					
Adojeune Inc.	х	х		х	х	х	х						х			х	х	х		x	

		TAR	GET			ACTIONS							TYPE OF ADDICTION								
Addiction resources	Ages 10 to 17	Ages 18 to 24	Ages 25 +	Friends and family		Prevention	Awareness	Treatment	Detoxification	Needs assessment	Clinical assessment	Post-assessment treatment	Drug checking	Harm reduction	Equipment distribution	Alcohol		Drugs	Tobacco and vaping	Gambling	Problematic Internet and screen use
Outaouais region				-					-			-									
Community organizations with a r	regiona	l ma	ndate																		
A.P.T.A.F.O	X Ages 14 +	х	х	х		x	x	x		х	x			x		x		x	x	x	x
СІРТО	х	х	х	х		х	х	х		х	х		х	х	x	х		х			
Centre intégré de santé et de serv	vices so	ciau	k (CISS	SS) de	ľC	Dutao	uais.			•											
Early intervention services for addiction/ <i>Mes choix</i> program – Adults		x	x			x	х	x			х			x		x		x		x	
Regional Specialized Assessment Program (RSAP) in addiction – Adults		x	x	х			x	x			x			x		х		x		х	x
Specialized addiction rehabilitation – Outpatient – Adults		x	x	х			х	х			x	x		x	x	х		x		х	x
Clinique Parachute – Outpatient withdrawal and opioid addiction treatment		х	х				x	х	x	х	x	x		x	x	х		x	x		
Intensive addiction rehabilitation services – Outpatient – Adults (RIVE)		x	х	х			x	х			x	x		х	x	х		x		x	х
Intensive rehabilitation service with accommodation – Adults		х	х	х			х	х	х	х	х	х		х	х	х		x		х	х

		TAR	GET		ACTIONS					[TYPE OF ADDICTION										
Addiction resources	Ages 10 to 17	Ages 18 to 24	Ages 25 +	Friends and family		Prevention	Awareness	Treatment	Detoxification	Needs assessment	Clinical assessment	Post-assessment treatment	Drug checking	Harm reduction	Equipment distribution		Alcohol	Drugs	Tobacco and vaping	Gambling	Problematic Internet and screen use
Centre intégré de santé et de serv	vices so	ciaux	(CISS	is) de	ľC	Outao	uais.														
Specialized addiction rehabilitation services – Outpatient – Youth	X Ages 12 to 17			x			x	x			x			x			x	х		x	x
Specialized addiction rehabilitation services – Intensive outpatient services – Youth	X Ages 12 to 17	x					x	x						x			x	х		х	x

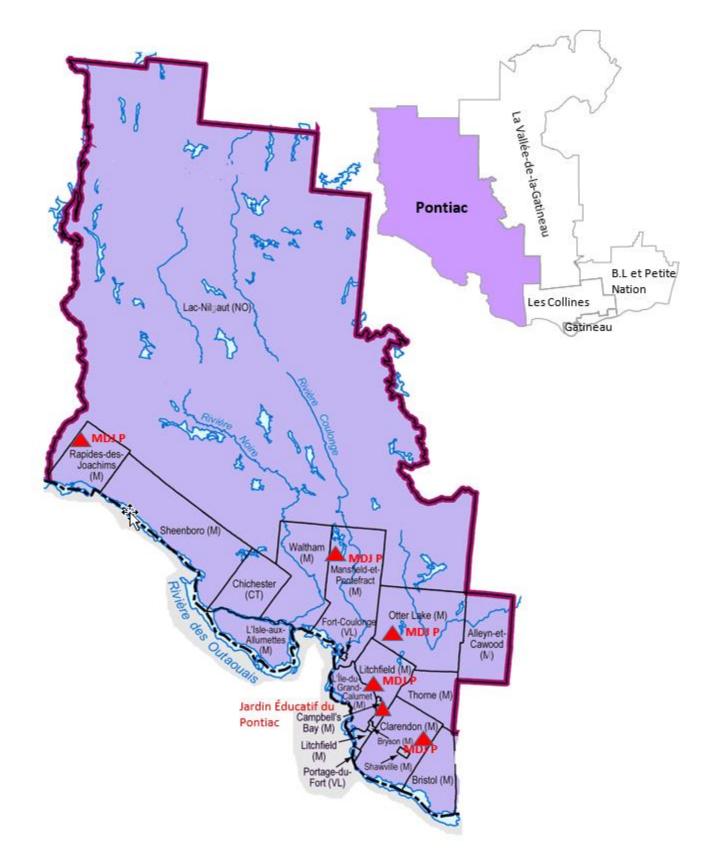
Icons for Types of Addictions and Services Offered

The following icons are intended to make it easier to search by type of addiction and to identify the services offered by community organizations and the CISSS de l'Outaouais.

These icons are included in reference to services provided by organizations whose main mandate is addiction prevention, as well as the services offered by the CISSS de l'Outaouais and in the section entitled *Help and Information Resources for Outaouais Residents*.

Туре с	of Addiction		Services
Ŷ	Alcohol		Injection equipment
**	Drugs		Help by phone, in person or text
S	Gambling	FR	Services offered in French
	Internet and screens	ANG	Services offered in English
	Tobacco and vaping		

Pontiac Area



LES DES CONS Cas Jeunes du Pontiac	Les Maisons des jeunes du Pontiac (Addiction Prevention Stream)				
Targeted Addictions	Ý 🗴 🚓 🟟 🔲 🖉				
Mandate Objectives	Les Maisons des jeunes du Pontiac is a charitable non-profit organization that provides four support centres and support for children and youth in the Pontiac area: • one location in Rapides-des-Joachims • one in Mansfield • one in Shawville • one in Campbell's Bay Our youth centres define themselves as a youth and adult association whose mission is to provide a lively meeting place where young people, mainly aged 6 to 17, in contact with significant adults, can become critical, active and responsible citizens.				
Target Population	• Youth aged 6 to 17				
Program Activities	 4 locations/youth centre 3-day camps Youth cooperative Inter-municipal sport program coordination Community and elementary school-based prevention and awareness program Seasonal programming 				
How to Access Services	 Seasonal programming We can be reached by: Telephone: 819-683-1044 Email: info@mdjpontiac.com Social media platforms Facebook: Les maisons des jeunes du Pontiac Snapchat: MDJ Pontiac Instagram: mdj_pontiac You can also visit our centres in person during business hours. 				
Eligibility Criteria	None Eligibility: Youth aged 6 to 17 and their families				

	Indoor or outdoor stairs	⊠ YES: 6 steps
	Access ramp	
		⊠ NO
	Elevator	
		⊠ NO
	Wheelchair accessible	⊠ YES
Site Accessibility		
MANSFIELD	Free parking	⊠ YES
	Accessible by public transit	
		⊠ NO
	Animals allowed	⊠ YES
	Indoor or outdoor stairs	🖂 YES: 4 steps
	Access ramp	⊠ YES
	Elevator	□ YES
		⊠ NO
Site Accessibility	Wheelchair accessible	
CAMPBELL'S BAY		⊠ NO
	Free parking	⊠ YES
	Accessible by public transit	□ YES
		⊠ NO
	Animals allowed	⊠ YES
	Indoor or outdoor stairs	⊠ YES: 1 step
	Access ramp	⊠ YES
	Elevator	
		⊠ NO
ou a 11.11.	Wheelchair accessible	
Site Accessibility		⊠ NO
SHAWVILLE	Free parking	⊠ YES
	Accessible by public transit	
		⊠ NO
	Animals allowed	⊠ YES
		-

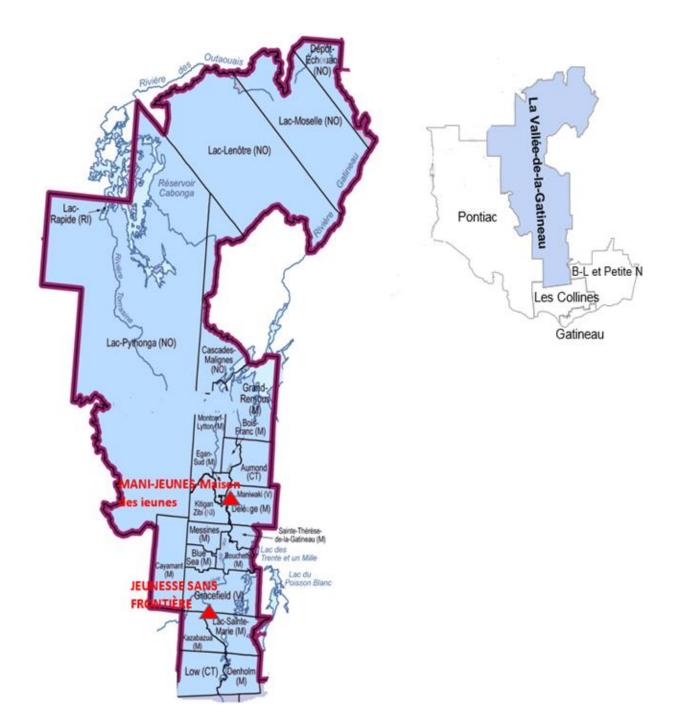
	Indoor or outdoor stairs	☑ YES: 7 outdoor steps□ NO							
	Access ramp	□ YES ⊠ NO							
	Elevator	□ YES ⊠ NO							
Site Accessibility RAPIDES-DES- JOACHIMS	Wheelchair accessible	□ YES ⊠ NO							
JOACHIMIS	Free parking	⊠ YES □ NO							
	Accessible by public transit	□ YES ⊠ NO							
	Animals allowed	⊠ YES □ NO							
	MDJ Pontiac points of service operations:								
Administration office: Address: 298 A Principale St., Mansfield, QC J0X 1R0 Phone: 819-683-1044 Fax: 819-683-2669 Email: info@mdjpontiac.com Hours of operation: Monday to Friday, 9 a.m. to 4 p.m. Executive Director: Stéphane Durocher Bookkeeper: Mariette Philippe Coordinator: Désirée Tremblay									
	Points of service:								
Contact Information	 Shawville Pontiac High School, 455 Maple Street, Shawville, QC J0X 2Y0 Phone: 819-683-1044 and 819-209-7626 Email info@mdjpontiac.com mdjdesiree@gmail.com mdjedenb@gmail.com Hours of operation: Monday to Friday: 11:30 a.m. to 12:30 p.m. Monday, Wednesday, Friday: 3 p.m. to 7 p.m. Lead Facilitator: Eden Beimers Campbell's Bay 								
	 4 Patterson Street, Campbell's Bay, QC JO Email: info@mdjpontiac.com Hours of operation: Wednesday to Friday: 3 p.m. to 9 p.m. Lead Facilitator: Alyssa Boughner 								

Mansfield
 298 A Principale St., Mansfield, QC J0X 1R0
 Phone: 819-683-1044
• Fax: 819-683-2669
• Email:
o info@mdjpontiac.com
o <u>mdjdesiree@gmail.com</u>
o mdjalyssa@gmail.com
Hours of operation:
 Wednesday to Friday: 3 p.m. to 7 p.m.
 Lead Facilitator: Nicolas Durocher
Rapides-des-Joachims
 54 De l'Église St., Rapides-des-Joachims, QC J0X 3M0
• Phone: 819-360-0092
Email: info@mdjpontiac.com
Hours of operation:
 Monday to Friday, 5 p.m. to 9 p.m.
\circ Hours of operation may vary depending on time of year and
programming.

THE DUCATIE DU HONTIAC		Jardin éducatif du Pontiac (Addiction Prevention Stream)							
Targeted Addictions	' 🗴 📽 🟟								
Mandate Objectives	The Jardin éducatif du Pontiac's mission is to provide re-education services to Pontiac youth (both Francophones and Anglophones) between the ages of 8 and 17 with difficulties integrating and adapting to school, social and family life. This mission is accomplished through meaningful activities aimed at offering these young people a healthier school, social and family reintegration. In addition, specific addiction awareness and prevention activities have been added to school and summer camp services.								
Target Population	The Jardin éducatif du Pontiac's addiction prevention mandate targets youth aged 8 to 17 with difficulties integrating and adapting to school, social and family life. Activities include developing personal and social skills among youth, such as the ability to make responsible lifestyle choices and to manage social influences.								
Program Activities	A specific addiction prevention program will be implemented in schools. Awareness workshops will be also offered as part of the summer camp.								
How to Access Services	the Director of Youth Protection (DFor school programs, mainly through	a referral from the CISSS de l'Outaouais, OYP), schools or our own caseworkers gh a referral from schools by the CISSS de l'Outaouais or DYP (less							
Eligibility Criteria	 None Eligibility (specify): Youth aged 8 to 17 with difficulties and family life 	integrating and adapting to school, social							
	Indoor or outdoor stairs	YES: 29 steps (3 floors) □ NO							
Site									
Accessibility	Wheelchair accessible	⊠ NO □ YES ⊠ NO							
	Free parking	⊠ YES □ NO							

	Accessible by public transit	□ YES
		⊠ NO
	Animals allowed	⊠ YES
Contact Information	3 McCuaig St., PO Box 29, Campbell's Ba Phone: 819-648-5402 – Email: <u>direction</u>	

Vallée-de-la-Gatineau Area



MANI		- Youth Centre evention Stream)
Targeted Addictions	1 🗴 🔹 🕸 🛤 🔲 🎽	
Mandate Objectives	 Youth centre offering addiction prevention workshops: Developing passions in youth (alternatives to substance use) Promoting health Encouraging abstinence with a zero-tolerance policy while applying the harm reduction approach Raising awareness about addiction services available in the region and referring individuals to specialized services 	
Target Population	Youth aged 11 to 17	
Program Activities	 Workshops on addiction prevention / reducing the risks of using (available at the youth centre) Addiction Prevention Week activities Workshops in elementary and secondary schools with the A.D.O.S. program Awareness and prevention in the youth centre, schools and the community 	
How to Access Services	 Workshops held at the youth centre (see monthly schedule) Classroom visits to facilitate prevention and awareness workshops Description of available services sent annually to elementary school principals at Le Rucher institutions and the administration at the Cité étudiante de la Haute-Gatineau to inform them of available addiction prevention workshops 	
Eligibility Criteria	 None Eligibility: Youth aged 11 to 17 (12 to 17 for workshops at the youth centre) Be a student in a school participating in the prevention program offered by Mani-Jeunes 	
Site Accessibility	Indoor or outdoor stairs Access ramp Elevator	□ YES ⊠ NO □ YES ⊠ NO □ YES ⊠ NO
	Wheelchair accessible Free parking	 ☑ YES ☑ NO ☑ YES ☑ NO

	Accessible by public transit	□ YES
		⊠ NO
	Animals allowed	□ YES
		⊠ NO
	86 Roy St., Maniwaki, QC J9E 3G9, PO	Box 513
Contact Information	Phone: 819-449-6609	
	Email: <u>direction@mani-jeunes.ca</u>	



Jeunesse Sans frontières Vallée-de-la-Gatineau

(Addiction Prevention Stream)

Targeted Addictions	' * • • •	
Mandate Objectives	Youth centre offering educational and community involvement programs. Health promotion and addiction prevention services for youth aged 12 to 17 and their parents.	
Target Population	Youth aged 12 to 17 At-risk youth or youth with or without problematic use issues 	
Program Activities	 Addiction prevention workshops Addiction Prevention Week Personalized support, referrals to specialized services Health promotion and personal skills development, self-esteem, identity building Awareness and prevention 	
How to Access Services	Register at the youth centre in person	
Eligibility Criteria	 None Eligibility: Be between the ages of 12 and 17 	
	Indoor or outdoor stairs	☑ YES (3 steps)□ NO
	Access ramp	□ YES ⊠ NO
	Elevator	□ YES ⊠ NO
Site Accessibility	Wheelchair accessible	□ YES ⊠ NO
	Free parking	⊠ YES □ NO
	Accessible by public transit	□ YES ⊠ NO
	Animals allowed	⊠ YES □ NO
Contact Information	119 Saint-Joseph St., Gracefield, QC J0X 1W0 Phone: 819-463-1330 Email: <u>Info.jsfvg@gmail.com</u>	

Vallée-de-la-Lièvre and Petite-Nation Area





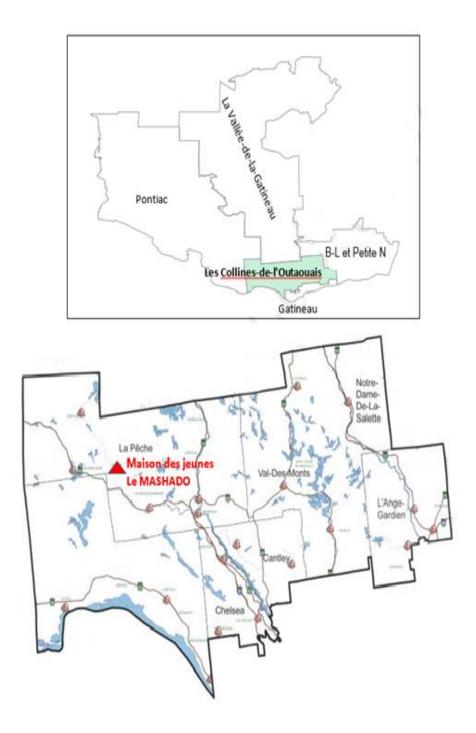
Prévention CÉSAR (Petite-Nation)

(Addiction Prevention Stream)

ORGANISME 🗶 JEUNESSE	A
Targeted Addictions	Ý 🗴 🚓 🎮 🗍 🧼 🛓
Mandate Objectives	 Organize prevention workshops (Secondary I and II aimed at developing protective factors for substance abuse among students Decrease their need to use psychoactive substances (PAS), delay the age of first PAS use Organize workshops at the senior level (Secondary III, IV and V) aimed at developing protective factors for substance abuse among students, reducing the risks associated with PAS use Provide first-line intervention (individual and friends and family) Provide school-based intervention Equip staff, provide specific training, deepen knowledge Support the intervention team and raise awareness among youth about certain themes in youth centres
Target Population	• Youth aged 11 to 17
Program Activities	 A.D.O.S Ongoing primary-school-based substance abuse and addiction prevention program A.D.O.S Ongoing secondary-school-based substance abuse and addiction prevention program First-line intervention Use assessment, referrals, support, skills maintenance School-based intervention: Substance/problematic use assessment; referrals; support; counselling; reflection and discussions after going back to school following suspension
How to Access Services	 Call the Prévention CÉSAR organization (Petite-Nation) Self-referral, referral by a caseworker or parent
Eligibility Criteria	 Be a student in a school participating in the program For first-line intervention: Be a resident of Petite-Nation or be referred by a youth service provider (for youth or a relative of the young person) For school-based intervention: Enter into an agreement with the organization
Contact Information	168 Jeanne d'Arc Street, Papineauville, QC JOV 1R0 Phone: 819-308-1010 ext. 103 Email: <u>infotoxico@preventioncesar.ca</u>

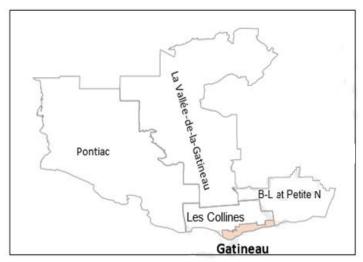
SEA	S.O.S Contact Al-To (Vallée-de-la-Lièvre) (Addiction Prevention Stream)	
Targeted Addictions	' * * * 🕸 (
Mandate Objectives	 Addiction prevention and education through harm reduction Assistance services, support, referral and support for people with addictions Support services through school organizations and Cœur-des-Vallée school services (CSSCV) 	
Target Population	• Youth aged 10 to 25, their fam	nily and significant adult
Program Activities	 Social services Youth intervention (school-based and Outreach street work) Prevention workshops and education First-line intervention Presence in youth centres in Vallée-de-la-Lièvre Workshop and training for caseworkers and school organization users Passe-Ado program (École les Quatre-Vents, Angers sector) 	
How to Access Services	 Presence in the community, organizations, telephone and in-person support, email and social networks (Facebook, website) 	
Eligibility Criteria	⊠ None	
	Indoor or outdoor stairs	☑ YES (3 steps)□ NO
	Access ramp	⊠ YES □ NO
	Elevator	□ YES ⊠ NO
Site Accessibility	Wheelchair accessible	⊠ YES □ NO
	Free parking	⊠ YES □ NO
	Accessible by public transit	⊠ YES □ NO
	Animals allowed	X YES □ NO
Contact Information	948 George St., Gatineau, QC J8L 2E5 Phone: 819-281-2570 Email: <u>soscontact@hotmail.com</u>	

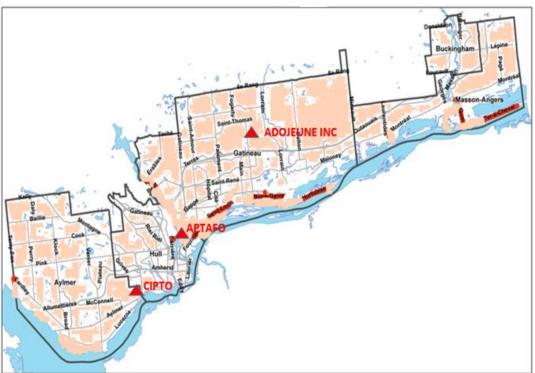
Collines-de-l'Outaouais Area



Naism de Hezzer Naism de Hezzer Le Mastrado		O youth centre Prevention Stream)
Targeted Addictions	'i 🔺 🚓 🎮	
Mandate Objectives	 Prevention and healthy living aw Harm reduction vs. use Develop an intervention plan bas 	areness sed on the needs of interviewed youth
Target Population	• Ages 6 to 17	
Program Activities	 A.D.O.S. Program (universal program, school-based addiction prevention) Drug discussion group (targeted) Awareness workshops with thematic weeks and days One-on-one sessions with an addiction worker 	
How to Access Services	 Contact the caseworker by email at <u>prevention.toxico@gmail.com</u> or by phone at: 819-456-1100 	
Eligibility Criteria	□ None ⊠ Eligibility (specify): Ages 6 to 17	
	Indoor or outdoor stairs	 ☑ YES Outdoor: 1 step Indoor: 16 steps □ NO
	Access ramp	□ YES ⊠ NO
Site	Elevator	□ YES ⊠ NO
Accessibility	Wheelchair accessible	□ YES ⊠ NO
	Free parking	⊠ YES □ NO
	Accessible by public transit	⊠ YES □ NO
	Animals allowed	⊠ YES □ NO
Contact Information	8 Des Optimistes Rd., La Pêche, QC JOX 3K0 Phone: 819-456-1100 Email: <u>prevention.toxico@gmail.com</u>	

Gatineau Area





Adojevne	Adojeune Inc. (Addiction prevention stream)	
Targeted Addictions	Y * * * * *	
Mandate Objectives	 STREAM 1: Addiction prevention Prevent the risks associated with substance use and cyber-addiction among youth in primary and secondary schools, as well as in youth centres Deliver prevention and awareness workshops to support personal and social skills development and promote healthy living Educate and inform the community about substances and addictions Provide opportunities for discussion and information to parents and caseworkers through conferences on themes related to adolescence Provide prevention tools (stress and anxiety management, awareness video and podcast, etc.) STREAM 2: L'Appart Adojeune 24/7 Regional emergency housing Provide prevention, referrals and support for youth in housing Information on addictions-related consumption risks and resources available to youth and parents Family mediation services Mother-minor child services STREAM 3: Outreach street work Offer a meaningful presence in the places most frequented by adolescents and young adults Public education, harm reduction, referrals and supports 	
Target Population	 STREAM 1: Addiction prevention Youth aged 10 to 17 Parents and caseworkers STREAM 2: L'Appart Adojeune Youth aged 12 to 17 Parents STREAM 3: Outreach street work Youth aged 12 and young adults 	

Program Activities	 STREAM 1: Addiction prevention Addiction's prevention workshops for Grade 5 and 6 primary school students, including cyber-addiction (Le Grand Chemin) and the Dévelop'Action program (Action Toxicomanie) Prevention workshops for high school students Training volunteers, interns and caseworkers Conferences and kiosks Other ad hoc activities (based on demand) STREAM 2: L'Appart Adojeune Referrals Support Family mediation STREAM 3: Outreach street work Referrals Support
How to Access Services	 STREAM 1: Addiction prevention Description of available services sent annually to primary and secondary school principals associated with the Centre de services scolaire des Draveurs (CSSD), informing them of workshops and conferences, followed by an availability schedule to arrange classroom workshops Advertising events organized by Adojeune by email to the administration, teaching staff and caseworkers at CSSD schools Sharing events among organizations, on our social networks and on our website STREAM 2: L'Appart Adojeune Requests for services by phone only STREAM 3: Outreach street work Ties established with the Outreach street worker
Eligibility Criteria	STREAM 1: Addiction prevention ⊠ Eligibility • CSSD primary and secondary schools • Private schools • Be a parent/youth worker STREAM 2: L'Appart Adojeune ⊠ Eligibility • Be between the ages of 12 and 17 • Be willing • Parent(s)' authorization STREAM 3: Outreach street work ⊠ Eligibility • Youth aged 12 to 25 (at risk)

	Indoor or outdoor stairs	⊠ YES: 5 to 8 steps
	Access ramp	⊠ YES
	Elevator	□ YES
		⊠ NO
Site	Wheelchair accessible	⊠ YES
Accessibility		
	Free parking	⊠ YES
	Accessible by public transit	⊠ YES
	Animals allowed	□ YES
		⊠ NO
	 STREAM 1: Addiction prevention 22 Auvergne St., Gatineau QC J9T 819-568-4499 	618
Contact Information	 STREAM 2: L'Appart Adojeune 1133 Maloney Blvd. E., Gatineau, QC J8P 1H8 819-439-1010 	
	STREAM 3: Outreach street work • 819-598-8818	

Outaouais Region

Community Organizations with a Regional Addiction Mandate Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais. Adult Services Youth Services



Community Organizations with a Regional Mandate

A.P.T.A.F.O Approche globale en dependance au féminin	A.P.T.A.F.O Association pour la prévention de la toxicomanie et de l'alcoolisme chez les femmes de l'Outaouais	
Targeted Addictions		
Mandate Objectives	 Provide local women with support, information, listening, assistance and support Develop and implement awareness and prevention programs on the problems of addiction, substance abuse, alcoholism and developing an addiction Promoting women's agency over their overall health Raising awareness and informing the community about the phenomenon of addiction and the development of addiction among women Fostering partnership through cooperation and collaboration among organizations working with people with addiction 	
Target Population	Girls and women aged 14 and up	
Program Activities	 Social services, support, assistance Training, awareness and prevention workshops Specific assistance and prevention program Group and individual intervention Addiction prevention intervention program for young women aged 16 and up School-based addiction prevention intervention program for students in Secondary I to V 	
	 Prevention program: <u>"Prévenir un choix de vie! "</u> Health promotion and addiction prevention program for women aged 16 and up (seven two-hour workshops) Program objectives: Increase women's skills and abilities to decrease the prevalence of substance abuse and drug or alcohol addiction among women Prevent and counter the development of addiction Increase knowledge about the phenomenon of addiction 	
	 Awareness and information activities Training and awareness workshops are aimed at youth, adults, the community and community workers: The addiction cycles The Cannabis Act The phenomenon of addiction among women Drugs and their impacts on health Training tailored to the needs of the community 	

How to Access Services	Call and/or referralSupport required for first appointment	
Eligibility Criteria	 Eligibility Services offered to women and girls in the Outaouais region 	
	Indoor or outdoor stairs	⊠ YES □ NO
	Access ramp	⊠ YES □ NO
Site Accessibility	Elevator	⊠ YES □ NO
	Wheelchair accessible	⊠ YES □ NO
	Free parking	⊠ YES □ NO
	Accessible by public transit	⊠ YES □ NO
	Animals allowed	⊠ YES □ NO
Contact Information	16 Bériault St., Gatineau, QC J8X 1A3 Phone: 819-778-3372	
	Email: aptafo@bellnet.ca (website under construction)	

Perds pas le nord ! Organisme en réduction des méfaits	CIPTO Centre d'intervention et de prévention en toxicomanie de l'Outaouais
Targeted Addictions	Ĩ¥€
Mandate Objectives	The Centre d'intervention et de prévention en toxicomanie de Outaouais (CIPTO), an independent community organization guided by the risk and harm reduction approach, offers social services, support and assistance for people who use psychoactive substances and their friends and families, in addition to initiating collective action.
Target Population	 People who use psychoactive substances. Particularly those who face barriers to accessing supports or services to improve their quality of life The friends, family and communities affected by the negative consequences of substance use
Program Activities	 First-line intervention: Social services, listening, support and referrals Training and awareness workshops for professionals and people with experience in substance use Mobile homelessness team (MHT): Housing retention and reintegration LAB: Inclusive place and democratization of the arts Hepatitis C treatment support program (PATH-C): Personalized support for access to hepatitis C treatment Boussole program: One-on-one support for access to addiction rehabilitation services (including through our partner, the CRDO) Outreach street work: Active tracking and connection to those who are cut off from conventional services School-based addiction prevention program (PPDMS): Deployment of prevention opportunities for youth aged 12 to 17, their parents and school staff in several Outaouais schools Mobile supervised substance use service (SCS): Safe, legal and mobile place to receive substance use support Rayon program: Analysis and verification of psychoactive substances Peer support: Support for the involvement of people with lived experiences in substance use in CIPTO actions
How to Access Services	Individuals can call 819-770-7249 or write to <u>toxico@cipto.qc.ca</u> for more information, or contact those responsible for each program on the "Contactez-nous" page of the website: <u>www.cipto.qc.ca</u>
Eligibility Criteria	 None Eligibility Varies by program or activity

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Site Accessibility	Indoor or outdoor stairs	⊠ YES: 16 steps	
	Access ramp	□ YES	
		⊠ NO	
	Elevator	□ YES	
		⊠ NO	
	Wheelchair accessible	□ YES	
		⊠ NO	
	Free parking	□ YES	
		☑ NO: parking meter or nearby streets	
	Accessible by public transit	⊠ YES	
	Animals allowed	🖾 YES	
Contact Information	Main office: 145 Eddy St., Gatineau QC J8X 2W7		
	Mailing address: 92 St-Jacques St., Gatineau, QC J8X 2Z2		
	Phone: 819-770-7249 / Toll-free: 1-866-778-4372		
	Fax: 819-770-9199		
	Email: toxico@cipto.qc.ca		
	Website: www.cipto.qc.ca		
	Facebook: <u>CIPTO</u> : Harm reduction organization		

Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais

Adult Services

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🐼 🔅	Early intervention addiction services /Mes choix program		
Targeted Addictions	***		
Mandate Objectives	Assistance and support for people who want to maintain or regain low-risk substance use and/or gambling.		
Target Population	Individuals aged 18 and up with at-risk substance use and/or gambling habits that do not require specialized rehabilitation or detox services and who want to change their habits.		
Program Activities	 Psychosocial (individual) counselling and/or Mes Choix program: 3 streams depending on the user profile and 3 possible formats (individual, group and self-directed): Mes Choix Alcool program (formerly Alcochoix) Mes Choix Cannabis program Mes Choix Toutes Substances program 		
How to Access Services	 Service request via 811 Request for services from a health professional or any other caseworker trained in the DÉBA detection tool The referral form must be sent to the Mental Health Access Desk with the completed DÉBA form (training required) 		
Eligibility Criteria	 None Eligibility: Within the Outaouais region Ages 18 + Score equal to or less than 17 on the DÉBA for alcohol, equal to or less than 5 on the DÉBA for drugs, without recurrent impacts, equal to or less than 10 on the DÉBA for gambling Eligibility: for <i>Mes Choix</i> program: No symptoms or high risk of withdrawal No recurring impact from substance use Stable mental health, not in crisis 		
Site Accessibility	Indoor or outdoor stairs ☑ YES □ NO Access ramp ☑ YES □ NO Elevator ☑ YES		

	Wheelchair accessible	⊠ YES
	Free parking	⊠ YES
	Accessible by public transit	🖾 YES
	Animals allowed	⊠ YES
	Psychosocial counselling in all CLSCs	
Contact Information	Mes Choix program offered in person at select CLSCs or virtually throughout	
	the Outaouais region	
	For information: 811 (Info-social)	

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🐼 🕸	Regional Specialized Assessment Program (RSAP) for addiction - Adult	
Targeted Addictions	1 🗴 🔹 🖚 🖾 🗍	
Mandate Objectives	 Gateway for addiction services Receive and analyze service requests. Callback within 48 hours to book withdrawal risk assessment appointment within 14 business days Provision of a standardized specialized addiction evaluation (Nid-ÉP) or psychosocial assessment (gambling assessment, problematic Internet use evaluation) to assess the required services according to the American Society of Addiction Medicine (ASAM) criteria Friends and family summary assessment Referral to addiction services (outpatient, intensive outpatient, housing, Clinique Parachute), private or community resources 	
Target Population	 People with a problem with substance use and/or gambling and/or problematic Internet use User's friend or family member (the user does need to be receiving services at the same time) 	
Program Activities	 NiD-ÉP, gambling, problematic Internet use and friends and family assessment Maintaining motivation group: Supports clients early in the process and helps encourage engagement and motivation Facilitated by specialized addiction educators 5 sessions over 5 weeks (1 session per week) Available in Hull, Gatineau, Buckingham, Saint-André-Avellin 	
How to Access Services	 By telephone during business hours (Monday to Friday, 8:30 a.m. to 4:30 p.m.) In person during business hours at the various points of service (Monday to Friday, 8:30 a.m. to 4:30 p.m.) Partners: Single form with DÉBA evaluation By calling 811 and selecting option 2 	
Eligibility Criteria	 Eligibility: Meet criteria for use or addiction problems for substances, gambling or problematic Internet use, depending on the detection tool used or received from the partner Have a Quebec health insurance (RAMQ) card or proof of residence in Quebec Be willing to receive services Not currently incarcerated and therefore able to participate in the regular service trajectory Not be seeking services to treat another form of addiction (emotional addiction, sex addiction, etc.) 	

	Indoor or outdoor stairs	 ☑ YES: 10 steps outdoors, 4 floors indoors, 24 steps per floor □ NO
	Access ramp	⊠ YES □ NO
	Elevator	⊠ YES □ NO
Site Accessibility	Wheelchair accessible	⊠ YES □ NO
	Free parking	⊠ YES □ NO
	Accessible by public transit	⊠ YES □ NO
	Animals allowed	☑ YES: Service dogs only (e.g., Mira)□ NO
Contact Information	 Hull: 25 Saint-François St. (Hull sector) / Phone: 819-776-5584 Gatineau: 444 Saint-René Blvd. E. (Gatineau sector) Phone: 819-669-3644 CLSC Vallée-de-la-Lièvre (Buckingham), 578 MacLaren St. E., Buckingham, Phone: 819-986-3359 CLSC Petite-Nation (Saint-André-Avellin), 14 Saint-André St., Saint-André- Avellin, Phone: 819-983-7341 For more information: 811 (Info social) 	

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🐏 🏟	Specialized Addiction Rehabilitation Outpatient Services - Adults	
Targeted Addictions	'i \star 🔹 🔯	
Mandate Objectives	alcohol, drugs, gambling or cyb	ion services for people with addictions to er-addiction who require these kinds of nd support services for their friends and
Target Population		ddiction or substance use problem and/or addiction, as well as their loved ones
Program Activities	 Group, individual or couple services Group activities prioritized based on recommendations from best addiction practices One-on-one counselling services for clients with contraindications to group intervention or for Anglophone clients at points of service, excluding one in the Hull sector Volunteer team support group 	
How to Access Services	 Service is provided as a result of a referral from another program that has identified a substance abuse or addiction problem, as well as a referral from a physician/general practitioner, psychiatrist or psychologist who has established a diagnosis Regional Specialized Assessment Program (RSAP) referral form – adult required 	
Eligibility Criteria	 None Eligibility RSAP assessment Meet criteria for substance abuse or addiction, gambling and cyber-addiction depending on the detection tool used or received from the partner Have a Quebec health insurance (RAMQ) card or proof of residence in Quebec Be willing to receive services Not currently incarcerated and therefore able to participate in the regular service trajectory Not be seeking services to treat another form of addiction (emotional addiction, sex addiction, etc.) 	
Site Accessibility	Indoor or outdoor stairs Access ramp	□ YES ⊠ NO ⊠ YES □ NO

	Elevator	⊠ YES
	Wheelchair accessible	⊠ YES
	Free parking	⊠ YES
	Accessible by public transit	⊠ YES (except remote areas)
	Animals allowed	□ YES
		⊠ NO
Service is available in the CLSCs in each area		each area
Contact	• Visit: https://cisss-outaouais.gouv.qc.ca/language/en/clsc-list/	
Information	• Phone: 819-776-5584 / Info-Social 811, option 2	

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🐏 🔄	Clinique Parachute Outpatient Clinic Outpatient Opioid Addiction and Withdrawal Treatment	
Targeted Addictions	Ý 🗴 📽 🦢 🖁	
Mandate Objectives	 Managing outpatient alcohol and drug withdrawal services safely and comfortably Treating opioid addiction and providing psychosocial support in the process 	
Target Population	Outpatient detox: available to those at risk of mild to moderate withdrawal Opioid agonist therapy: users with opioid use disorder	
	 Outpatient detox Care provided by a medical team (nurse and physician) for withdrawal assessment and care Medical care for relapse prevention 	
Program Activities	 Opioid agonist therapy Assessment and care from a medical team of nurses and physicians Treatments available: Buprenorphine (Suboxone/Sublocade), methadone, Kadian STI and BBI testing and treatment care Screening and treatment for Hepatitis C virus Psychosocial support in an outpatient rehabilitation approach and support in reintegration approaches Distribution of drug equipment and Naloxone kits, with usage instructions 	
How to Access Services	 Outpatient detox Users should contact the CRDO at 819-776-5584 to complete a specialized assessment through the Regional Specialized Assessment Program (RSAP) to be referred to services. Walk-in appointments during business hours (Monday to Friday, 8:30 a.m. to 4:30 p.m.) Opioid agonist treatment Users should call the CRDO at 819-776-5584 and will be directed to Clinique Parachute for urgent care. Walk-in appointments during business hours (Monday to Friday, 8:30 a.m. 	
Eligibility Criteria	to 4:30 p.m.) Eligibility: Outpatient detox • Mild to moderate risk of withdrawal Opioid agonist treatment • Diagnosed with opioid use disorder in accordance with the Diagnostic and Statistical Manual of Mental Disorders (DSM-5)	

	Outpatient detox:Not at risk of severe withdrawal		
	 Opioid agonist treatment Not require treatment for pain only (without opioid use disorder) 		
	Indoor or outdoor stairs	 ☑ YES: 18 indoor steps, 10 outdoor steps □ NO 	
	Access ramp	⊠ YES □ NO	
C '	Elevator	⊠ YES □ NO	
Site Accessibility	Wheelchair accessible	⊠ YES □ NO	
	Free parking	⊠ YES □ NO	
	Accessible by public transit	⊠ YES □ NO	
	Animals allowed	□ YES ⊠ NO	
Contact Information	 Services are available: 25 Saint-François St. (Hull sector) Maniwaki CLSC, 149 Principale St. N., Maniwaki, QC Phone: 819-449-2513 Basse-Lièvre/Coop Santé FMG (Buckingham sector), 620 Buckingham Ave. (for users already receiving care at this clinic), Phone: 819-986-6006 For more information: 811 (Info social) 		

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🔮 🛊	Intensive Outpatient Rehabilitation Services - Adults (RIVE)	
Targeted Addictions	Ÿ ★ ♣ ጭ 🙉 🗍	
Mandate Objectives	 Stabilize the person's condition and help them to function better overall in the community Support the user in changing their usage habits Contribute to biological, psychological, social and addiction rehabilitation Help the user develop different personal skills Support them in their efforts towards independence (social reintegration) Provide resources for the user to overcome isolation Provide support more closely over a period of time to make positive changes Help the individual know and use the resources and services available in the community This program offers intensive services from 9 a.m. to 7 p.m. throughout the week 	
Target Population	People aged 18 and up with a drug, alcohol, or gambling addiction problem	
Program Activities	 One half-day for 8 weeks Up to 12 users per workshop Themes focused on perceived user needs Improvised workshop facilitated by caseworkers based on participant needs Intermittent recreation, sports and revitalization workshops Workshops with testimonials from an individual or family member making a good recovery, occasionally Place for sharing, developing communication skills and sharing experiences (self-expression) Group workshops Monday to Friday: 2.5 hours of programming per workshop Individual counselling Recreational activities Occupational therapy approach 	
How to Access Services	The user must be referred by a CRDO worker	

	 None Eligibility: Assessment demonstrating addiction problem and NID-ÉP 2.1 ASAM rating No signs of withdrawal symptoms or mild withdrawal symptoms 		
		Stable or treated physical health condition that does not interfere with recovery	
	Emotional condition requiring intensive intervention to avoid deterioration or MH Dx requiring support to reduce reactions (interference) with recovery		
Eligibility Criteria		Need for structured interventions several times a week to achieve objectives as well as a motivation that is sometimes ambivalent to change	
		Impaired functioning or increased Sx associated with use disorder despite the user's being actively involved in existing services	
	Low awareness of triggers, ambivalence towards services or high likelihood of relapse or continued use without regular support		
	Supportive environment, presence of social/support network No signs of withdrawal symptoms or mild withdrawal symptoms		
	• Clinical judgment shows that the referred person can participate in group sessions		
	Indoor or outdoor stairs	⊠ YES □ NO	
	Access ramp	⊠ YES	
	Elevator	□ NO ⊠ YES	
Site	Wheelchair accessible	⊠ YES	
Accessibility	Free parking	□ NO ⊠ YES	
	Accessible by public transit	⊠ YES	
	Animals allowed	□ YES ⊠ NO	
Contact	25 Saint-François St., Gatineau, QC J9A 1B1		
Information	Phone: 819-776-5584		

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🔹 🔹	Addiction Housing Services – Adults	
Targeted Addictions	1 * * * * * · · · · · · · · · · · · · ·	
Mandate Objectives	 Addiction housing services gives adults the ability to go through withdrawal from one or more psychoactive substances in a safe environment The objectives of intensive rehabilitation and the reintegration stream are to allow the person to remove themself from their environment and regain control over their life in a safe environment The objective of the housing program is also to learn and develop new strategies for developing a better life balance. It also gives each individual time for themselves to reflect on their lifestyle and take a stand in the face of their addiction 	
Target Population	 People aged 18 and up with a drug, alcohol, or gambling addiction problem or with problematic Internet use (PIU) 	
Program Activities	Three streams Detoxification Rehabilitation Reintegration Programming spread over 1–4 weeks Group rehabilitation activities Individual counselling Recreational activities Reintegration 	
How to Access Services	 Self-referral Referral by an addiction service professional Reference CIPTO's <i>Boussole</i> program Referral from RSAP or hospital liaison services Referral by a professional in the network 	
Eligibility Criteria	 Eligibility Assessment demonstrating an addiction problem NID-ÉP demonstrating need for level 3.7 housing services based on ASAM criteria Stable and/or treated mental health Physical health conditions not requiring services from a technical hospital support centre No active suicidal ideations with high risk of acting out Ability to follow programming 	
Site Accessibility	Indoor or outdoor stairs NO	

	Access ramp	⊠ YES □ NO
	Elevator	⊠ YES
	Wheelchair accessible	⊠ YES
		□ YES
	Free parking	⊠ NO: not available for housing services
		clients
	Accessible by public transit	⊠ YES
	Animals allowed	□ YES
		⊠ NO
Contact Information	Address: 25 Saint-François St., Gatineau, QC J9A 1B1 Phone: 819-776-5584	

Youth Services

Centre intégré de santé et de services sociaux de l'Outaouais QUÉDEC & +	Specialized Addiction Rehabilitation Outpatient Youth Services (Le Parcours)	
Targeted Addictions	Y \star 🚓 🏟 🎮 📘	
Mandate Objectives	The purpose of outpatient services is to provide rehabilitation services to willing youth with a substance use disorder or problematic Internet and screen use (cyber-addiction). In addition, assistance and support services are available to friends and family as well as children and youth whose parents have a substance use disorder (SUD).	
Target Population	 Youth aged 12 to 17 in the Outaouais region with an SUD or problematic Internet and screen use as well as significant friends and family Children and youth with a significant family member with an SUD 	
Program Activities	 Individual, group, parental or family services Many of our services are offered directly in high schools in the Outaouais region Increase service intensity as required (Intensive Outpatient Services) 	
How to Access Services	 A referral accompanied by a DEP-ADO or DÉBA-Internet evaluation must be sent to the Guichet d'accès jeunesse with the single application form (GA Jeunesse) Youth or their family or friends can contact 811 directly 	
	 Teenager DEP-ADO assessment, red light DÉBA-Internet with a score of 39 or more 	
Eligibility Criteria	 Family or friends Have a teenager in my immediate circle with a substance use disorder or problematic Internet and screen use Be affected by the substance use disorder/addiction of a significant family member (parents, siblings, etc.) 	
Contact Information	Services are offered at the various points of service in the Outaouais region. Head office: 20 Pharand St., Gatineau, QC J9A 1K7 Phone: 819-771-7761	

Centre intégré de santé et de services sociaux de l'Outaouais Québec 🏟 🏘	Specialized addiction rehabilitation Services Intensive Outpatient Services – Youth	
Targeted Addictions	1 🗴 🍕 🟟 🛤 📘	
Mandate Objectives	The goal of intensive outpatient services is to intensify and vary the activities offered to teens enrolled in outpatient services in addition to their counselling sessions. The purpose of adding an educator is to support the teen and provide them with more guidance in their process.	
Target Population	 Youth aged 12 to 17 in the Outaouais region with a substance use disorder (SUD) or problematic Internet and screen use Adults aged 18 to 25 with an SUD receiving adult outpatient care Youth leaving intensive rehabilitation and requiring some level of service continuity 	
Program Activities	 Individual, group, parental or family services Many of our services are offered directly in high schools in the Outaouais region Increase service intensity as required (Intensive Outpatient Services) 	
How to Access Services	 The user should be referred by their primary care provider for specialized outpatient addiction rehabilitation services. 	
Eligibility Criteria	 Level 2.1 to 2.5 needs level based on American Society of Addiction Medicine (ASAM) criteria Teenager DEP-ADO assessment, red light DÉBA-Internet with a score of 39 or more Family or friends Have a teenager in my immediate circle with a substance use disorder or problematic Internet and screen use Be affected by the substance use disorder/addiction of a significant family member (parents, siblings, etc.) 	
Contact Information	Services are available in the Vallée-de-la-Lièvre and Des Collines areas. Head office: 20 Pharand St., Gatineau, QC J9A 1K7 Phone: 819-771-7761	

Sources of Information for Addiction Workers

Organization	Mandate / Mission	Website
	Support, develop and promote addiction intervention practices.	https://www.aidq.org/en/
Association des intervenants en dépendance du Québec (<u>AIDQ</u>)	The holistic approach is encouraged and combines prevention, harm reduction, treatment and reintegration into an inclusive equation for those affected by addiction and those at risk of addiction.	
	Non-problematic use or use that may have physical, mental and emotional health benefits are integrated into reflections.	
Association Québécoise pour la promotion de la santé des personnes utilisateurs de drogues (<u>AQPSUD</u>)	To promote health, prevent sexually transmitted and blood-borne infections (STBBI), and improve the living conditions of people who use drugs . The site provides tools and information promoting health and harm reduction: alcohol , drugs , advice to consumers, drugs and mental health, substitution therapy, STBBI, etc. The organization also manages the magazine l' <i>Injecteur</i> .	https://aqpsud.org/
British Columbia Centre on Substance Use (<u>BCCSU</u>)	To develop, support, and assess the implementation of evidence-based approaches in substance use and addiction.	https://www.bccsu.ca/
CAPSANA	 Help individuals become responsible for their health and support professionals from different backgrounds so that they can better intervene with their clients, both in prevention and in support of at-risk youth. Better understand the phenomenon of 	
PAUSE: Screen-free time	 hyperconnectivity; Access to a detection tool as well as possible avenues for intervention avenues; Provide advice to students and offer challenges for them to overcome. 	

Organization	Mandate / Mission	Website
Canadian Association of People who Use Drugs (<u>CAPUD</u>)	Give voice to people who currently use illegal drugs . CAPUD aims to develop networks of informed and empowered people working to improve their health and social conditions. People who use drugs should be engaged and involved in any service, policy or program designed for them. CAPUD provides information on the decriminalization of drug use, overdose prevention , news articles, etc.	https://www.capud.ca/
Canadian Canadian Substance Use Resource and Knowledge Exchange Centre (<u>SURE</u>)	To bring together tools and resources to help communities implement a public health approach to substance use . The hope is that the range of resources will provide decision- makers, peer supporters, professionals and more with tools to inform their decisions and actions to protect and promote rights, the	<u>https://substanceuse.ca</u> https://substanceuse.ca/fr
d'échange de connaissances et de ressources sur l'usage de substances (<u>CRUS</u>)	health and safety of people who use substances and the community.	
(Canadian Centre on Substance Use and Addiction <u>(CCSA)</u>	To provide national leadership for matters involving addiction and substance use. Their mandate is to use evidence to undertake coordinated measures across Canada. Their data and analyses are used to inform policy development for all levels of government.	https://www.ccsa.ca/en
<u>Centre de</u> <u>toxicomanie</u> – Université de Sherbrooke	To provide training, conferences, seminars, and information sessions for addiction and mental health workers.	https://www.usherbrooke .ca/toxicomanie/
Addiction Prevention Centre (<u>APC</u>)	Support the fight against addictions in Quebec and Canada by participating in the advancement and transfer of knowledge on all addictions affecting the well-being of the population – alcohol, illicit drugs, drugs, gambling addiction, cyber-addiction, etc. This achieved by promoting the sharing of expertise, collaboration between the stakeholders concerned and the awareness of organizations and the public about the issues stemming from addiction.	https://www.cqld.ca/en/a bout-the-apc/mission- activities/

Organization	Mandate / Mission	Website
Canadian Drug Policy Coalition (<u>CDPC</u>) <i>Coalition canadienne</i> <i>des politiques sur les</i> <i>drogues</i> (<u>CCPD</u>)	Promote and advance compassionate and science-based drug policies. The organization seeks to change the public perception of substance use and the people who use substances. Internationally, the coalition plays a key role at the United Nations and contributes to domestic processes on international drug policy. The site also features a Canadian map of harm reduction organizations.	https://drugpolicy.ca/ https://drugpolicy.ca/ Harm Reduction - Canadian Drug Policy Coalition
<u>Connexions Resource</u> <u>Centre</u>	To promote the health, well-being and vitality of the English-speaking population in the Outaouais region by providing information, making referrals, as well as developing and delivering health promotion programs and activities. This is done in collaboration with public and community partners to improve access to services.	https://centreconnexions. org/
Conseil québécois sur le tabac et la santé (<u>CQTS</u>)	Support the implementation of smoking and vaping prevention and cessation activities consistent with best practices, among adolescents in schools and youth organizations in the Outaouais region, but also provincially.	<u>Accueil - Conseil</u> <u>guébécois sur le tabac et</u> <u>la santé (cqts.qc.ca)</u>
Addiction: Ministère de la Santé et des Services sociaux (<u>MSSS</u>)	Learn more about addictions (alcohol, drugs and gambling).	https://www.msss.gouv.q c.ca/professionnels/alcool -drogues- jeu/dependances/docume ntation/
<u>Drogues, santé et</u> <u>société</u>	Provide information through research findings, literature reviews or theoretical reflection articles or methodological commentaries on drug use (alcohol, cannabis, drugs or other psychoactive substances) or gambling. This French-language scientific journal is published twice a year and is freely available online.	<u>https://drogues-sante-</u> <u>societe.ca/</u>
<u>Éduc'alcool</u>	To inform, equip and educate Quebec residents about alcohol consumption. Their mission is also to influence collective action to raise public awareness and thus prevent high-risk drinking.	https://www.educalcool.qc.c a/

Organization	Mandate / Mission	Website
<u>Équipe de soutien</u> <u>clinique</u> <u>et organisationnel en</u> <u>dépendance et</u> <u>itinérance</u>	Provide provincial support to all health and social service professionals to address clinical and organizational issues related to addiction and homelessness services.	https://grip- prevention.ca/en/
Groupe de recherche et d'intervention psychosociale (<u>GRIP</u>)	Reduce the harms associated with substance use and prevent problematic use. The harm reduction approach includes educating and making information available on psychoactive substances, new patterns of use, ways to limit risky behaviours and negative consequences. The GRIP aims to make individuals, especially youth, more able to make informed, less risky and more responsible decisions about their substance use.	<u>https://grip-</u> prevention.ca/en/
Canadian Research Initiative in Substance Misuse (<u>CRISM</u>) Initiative Canadienne de Recherche en Abus de Substance (<u>ICRAS</u>)	To translate evidence-based interventions for substance use into clinical practice, community-based prevention, harm reduction, and changes in the health system. The focus is on the transfer and delivery of interventions. This national research consortium supports the creation of more effective, personalized and easily adopted intervention programs and services.	<u>https://crism.ca/</u> <u>https://icras-qc.ca/</u>
Institut national de santé publique du Québec (<u>INSPQ</u>)	Support Quebec's Ministère de la Santé et des Services sociaux, regional public health authorities and institutions in assuming their responsibilities by making their expertise and specialized laboratory and screening services available. The INSPQ also serves other stakeholders, such as other government departments and agencies, the academic and research communities, Canadian and international public health organizations, Indigenous communities, the private sector and the general public.	Psychoactive substances, tobacco and gambling Substances psychoactives, jeux de hasard et d'argent Institut national de santé publique du Québec (inspq.qc.ca)

Organization	Mandate / Mission	Website
Institut national d'excellence en santé et en services sociaux (<u>INESSS)</u>	Promote clinical excellence and effective use of resources in the health and social services sector. The themes of addiction and homelessness are a component of social services that includes works concerning services offered to people presenting at-risk behaviours, abuse problems or addiction to alcohol, drugs or gambling, as well as homeless people or at risk of becoming homeless.	https://www.inesss.qc.ca/en /thematiques/services- sociaux/addiction-and- homelessness.html
Institut universitaire sur les dépendances (IUD)	Develop knowledge in the field of addiction, in addition to assisting and supporting clinical settings through research to foster the development of leading practices. Through the dissemination and sharing of research and evidence-based knowledge, the IUD contributes to training health network stakeholders and partner organizations at the provincial level.	<u>https://www.iud.quebec/</u> <u>en</u>
Institut universitaire sur les dépendances (IUD)	Direct readers to reliable and freely accessible sources to promote knowledge on youth addiction. The objective of the Jeunesse et dépendance thematic collection is to provide information on, among other things, statistical data; risk factors and patterns of use; concurrent disorders and high-risk behaviours; and the continuum of prevention and intervention. Books are also available at the Centre québécois de documentation en toxicomanie (CQDT).	https://iud.quebec/fr/jeun esse-et-dependance
L'association québécoise des centres d'intervention en dépendance (<u>AQCID</u>)	To bring together, support, mobilize and represent community and non-profit organizations providing prevention, harm reduction and addiction and substance use treatment services in Quebec.	https://aqcid.com
Centre for Addiction and Mental Health (<u>CAMH</u>)	Educate about signs and symptoms, definitions and other important facts about mental health and addiction. Detailed information on several common mental disorders, substances, medications and	https://www.camh.ca/en/ health-info/mental-illness- and-addiction-index

Organization	Mandate / Mission	Website	
	treatments can be found in <i>the</i> Mental Illness & Addiction Index. To increase knowledge by consulting clear, reliable information on alcohol, cannabis, gambling, inhalants, street fentanyl, LSD, tobacco, and more.		
Centre pour	To open a dialogue about mental-health- related digital issues in order to make the relationship between people and social networks more positive. Offer Digital Wellness workshops to youth in collaboration with an interdisciplinary panel of experts.	https://leciel.ca/ https://leciel.ca/bienetren umerique	
l'intelligence émotionnelle en ligne (<u>CIEL</u>)	Disseminating the latest scientific knowledge about the environment online helps inform the public and raise public awareness through conferences and social networks.		
	 Workshops and conferences Digital self-defence workshop Training - community, education or health Various conferences 		
Recherche et intervention sur les substances psychoactives – Québec (<u>RISQ</u>)	Contribute to the development of more effective intervention strategies for addicts or people at risk of becoming addicts by bringing together researchers from all walks of life who are interested in the psychosocial aspects of addiction.	https://oraprdnt.uqtr.uqu ebec.ca/portail/gscw031? owa no site=5426	
Official <u>Government</u> <u>of Québec</u> site – Consumption of alcohol and other drugs, and gambling	Prevent problems related to substance use and gambling, learn more about substance use and gambling, cannabis regulation in Quebec, help and resources.	https://www.quebec.ca/e n/health/advice-and- prevention/alcohol-drugs- gambling	
<u>Toxquébec</u>	To provide individuals and organizations interested in alcoholism, addiction, and excessive or pathological gambling with an easily accessible, reliable source of information.	https://toxquebec.com/	

Help and Information Resources for Outaouais Residents

The following icons are intended to make it easier to search by type of addiction and to identify the services offered by community organizations and the CISSS de l'Outaouais.

Type of Addiction			Services
Ŷ	Alcohol		Injection equipment
**	Drugs		Help by phone, in person or text
	Gambling	FR	Services offered in French
	Internet and screens	ANG	Services offered in English
	Tobacco and vaping		

Help and information resources	Services	Contact Information
<u>Action</u> <u>Toxicomanie</u>	 Promoting healthy life habits Addiction prevention Website: Information for parents and youth aged 10 to 30 Cannabis, energy drinks, cyberaddiction, gambling, etc. 	https://www.actiontox.com/inf ormations- dependances/index.html
<u>Adogatineau.ca</u>	 FR Digital youth portal Youth aged 12 to 17 Recreational activities Contests and events Culture and inclusion School and academic support Employment and engagement Environment, parks and green spaces Us, city and media Agencies Health and support resources Transportation 	https://www.gatineau.ca/portai I/default.aspx?p=ado_gatineau/ accueil
<u>Al-Anon</u>	 Al-Anon Family Groups Loved ones affected by another person's drinking. In-person meetings Virtual meetings Listening and sharing experiences with others in similar situations. Free, confidential services 	https://al-anon.org/ In-person meetings Twilight Group: Wednesdays at 1:15 p.m. John XXIII Church (basement) 1194 Saint-René Blvd. W., Gatineau, Door 2 at rear Hope Group Monday evenings at 8 p.m. St-Pierre-Chanel Church Réjean Gaudet Room 17 Des Groseilliers St., Gatineau Serenity Group Thursdays at 7:30 p.m.

resources		Contact Information
		St-François-De-Sales Church (basement) 799 Jacques-Cartier St., Gatineau Virtual meetings <u>https://meetings.al-</u> <u>anon.org/electronic-meeting- page/</u>
<u>Alateen</u>	 Teens aged 13 to 18 affected by another person's drinking Al-Anon Family Groups Mobile App Electronic Meeting Listening and sharing experiences with other teens in similar situations Free, confidential services 	<u>https://al-anon.org/newcomers/teen-</u> corner-alateen/
Alcoholics Anonymous (AA)	 Someone with a drinking problem In-person meetings Virtual meetings Telephone helpline from 9 a.m. to 10 p.m. Free, confidential services 	https://www.aa.org/Email: aide@aa90.orgGatineau: 819561-2002Hull-Aylmer: 819-595-1916Gatineau: in personDu PortageWednesdays at 8 p.m.St-Pierre-Chanel Church17 Devault St., GatineauOne Day at a TimeThursdays at 8 p.m.St-François-De-Sales Church(basement)799 Jacques-Cartier St.,GatineauHopeFridays at 8 p.m.St-Rosaire Church5 Saint-Arthur St., Gatineau

Help and information resources	Services	Contact Information
		https://meetings.aa90.org/meet ings/?region=gatineau Online AA meetings: Meetings – AA Québec (aa- quebec.org)
<u>Libair mobile app</u>	 Youth aged 13 to 17 Vaping reduction/cessation program Modules Quitting Motivation Addiction Triggers Conversational support app Personalized support Support tools to manage vaping cravings 	<u>Libair-toi de la dépendance</u>
BRAS Outaouais	 People living with HIV/AIDS and their loved ones Workshops and group activities Information, training and referrals Texting helpline: 819-303-3737 Substance analysis Distribution of materials: for safe substance use for safe substance use for sexual health (condoms, lubricants, etc.) Maison des Oliviers: shelter for people living with HIV/AIDS and/or HCV (hepatitis C virus) Maison Ru'elles: housing for women experiencing homelessness Supervised use site Intervention with men who have sex with men (MSM) Online sex work escort project (WETS) Outreach street work 	BRAS Outaouais 109 Wright St., Gatineau, QC J8X 2G7 819-776-2727 https://lebras.qc.ca/

Help and information resources	Services	Contact Information
<u>Outaouais Quit</u> <u>Smoking Centre</u>	 Support for quitting smoking or vaping Support from a smoking cessation counsellor In-person counselling Phone counselling Free, confidential services Ask for help: 819-966-6696 	https://cisss- outaouais.gouv.qc.ca/language/ en/accessing-a-service/care- and-services-in-the- community/smoking-cessation- centre-stop-smoking/ 819-966-6696
<u>Wanaki Centre</u>	 Adults First Nations and Inuit Algonquin Community of Kitigan Zibi Anishnabeg Alcohol and drug addiction Four-week online program Virtual Sharing Circles: Wednesdays Helpline: 1-800-745-4205 Free, confidential services 	https://www.wanakicenter.com / www.wanakicenter.com admissions@wanakicentre.com 50 Wanaki Mikan, PO Box 37 Maniwaki, QC J9E 3B3 819-449-7000 poste 4227
<u>Cocaine</u> <u>Anonymous</u> <u>CA</u>	 Support to stop using cocaine, alcohol and other drugs Aimed at recovery Virtual meetings Sharing experiences with other members Mutual aid: support from a sponsor Helpline 24 hours a day, 365 days a year Free, confidential services 	Toll-free: 1-877-806-0581 <u>https://www.caquebec.org/en/</u> <u>home/</u> Virtual meetings: <u>https://www.caquebec.org/en/</u> <u>meetings/</u>

Help and information resources	Services	Contact Information
<u>Drugs: Help and</u> <u>Referral</u>	 Someone concerned about their drug use Friends and family concerned about a loved one's drug use Helpline: listening, information, referrals 24 hours a day, 365 days a year Free, confidential services 	1-800-265-2626 https://www.aidedrogue.ca/en/
<u>Gamblers</u> <u>Anonymous</u> <u>GA</u>	 Gambling concerns you: betting, gambling Support for quitting gambling Aimed at recovery Sharing experiences with other members In-person meeting Virtual meetings Free and confidential services 	French www.gaquebec.org 1-866-484-6664 English www.gam-anon.org 1-866-484-6664 In-person meetings Tuesdays at 7:30 p.m. St-Rosaire Parish Centre 5 Saint-Arthur St., Gatineau French Virtual meetings Saturdays at 10 a.m. Saturdays (gaquebec.org)
Info-social 811 option 2	 Telephone support for yourself or loved one 24 hours a day, 365 days a year Free, confidential services 	811, option 2

Help and information resources	Services	Contact Information
I QUIT NOW	 Quitting smoking or vaping Online help: Tools and videos to help overcome smoking or vaping urges Free, confidential services 	https://www.tobaccofreequebe c.ca/iquitnow
<u>Gambling: Help</u> and Referral	 Gamblers and their friends and family Helpline: information, listening, referrals to support resources Gambling problems 24 hours a day, 7 days a week Free, confidential services 	https://aidejeu.ca/en/ 1-800-461-0140
<u>Drug Free Kids</u> <u>Canada</u>	 Parents and guardians Drug education and awareness Tools for communicating with youth Parent Support Hub: free parental support service 24 hours a day, 7 days a week 	https://drugfreekidscanada.org/ Parental support Helpline: 1-866-381-1511 Chat support

Help and information resources	Services	Contact Information
I QUIT NOW helpline	 Someone who wants to quit smoking or vaping Helpline Monday to Thursday, 8 a.m. to 9 p.m. Friday, 8 a.m. to 8 p.m. Free, confidential services 	1-866-527-7383
Parents' helpline:	 Parents of children aged 0 to 20 Helpline: 6 a.m. to midnight Chat support: 6 a.m. to 10:30 p.m. Free, confidential services 	https://www.teljeunes.com/en/ parents 1-800-361-5085
Nar-Anon	 Drug addicts' loved ones People interested in services are redirected to Al-Anon groups Free, confidential services 	https://www.nar-anon.org/
<u>Narcotics</u> <u>Anonymous</u>	 Someone with a major drug problem In-person or virtual support groups International association Free, confidential services FR ANG 	https://na-outaouais.org/

Help and information resources	Services	Contact Information
<u>SMAT</u>	 Specifically targeting youth aged 18 to 34 Someone who wants to quit smoking or vaping Text support for 6 months Register via messenger or SMS by texting the word "SMAT" to 20202 Free, confidential services 	https://smat.ca/fr/foire-aux- guestions?lang=fr#faq-item-28
<u>Talk Tobacco</u> <u>Parlez tabac</u>	 For First Nations, Inuit, Métis and urban Indigenous populations Someone who smokes or vapes Culturally appropriate program Free, confidential information and support services Phone Chat Text Online community support 	Home (smokershelpline.ca) Email: talktobacco@cancer.ca Services Phone: 1-833-998-8255 Chat Texting: Text CHANGE to 123456 Online community: Facebook.com/TalkTobacco
<u>Quash</u>	 Free mobile app Specifically targeting youth aged 14 to 19 Quitting Smoking/Vaping Program Make a personal plan Meet objectives Control your cigarette or vape cravings Adopt new health habits 	https://www.quashapp.com/

Help and information resources	Services	Contact Information
<u>Tel-aide Outaouais</u>	 French helpline Listening and referrals 24 hours a day, 365 days a year Free, confidential services 	https://telaideoutaouais.ca/ Helpline Outaouais 819-775-3223 Ottawa area: 613-741-6433
<u>Tel-Jeunes</u>	 https://www.teljeunes.com/en Information on alcohol, drugs and other subjects Phone, chat and text support: listening, referral and intervention Youth services: Helpline: 6 a.m. to 2:00 a.m. Texting helpline: 8 a.m. to 10:30 p.m. Chat: 8 a.m. to 10:30 p.m. FR FR ANG 	www.teljeunes.com Teens Phone: 1-800-263-2266 SMS: 514-600-1002 <u>Chat</u> Parents Phone: 1-800-631-5085 <u>Chat</u>
<u>Trouve ton centre</u>	 Quebec Directory of Addiction and Substance Use Intervention Centres Contact information for centres: Therapy Prevention Harm reduction Naloxone distribution 	https://www.trouvetoncentre.c om/en/ 1-800-265-2626